
B2B Subscription Service – Reseller administration

User Manual for Reseller

Document version: 1.2

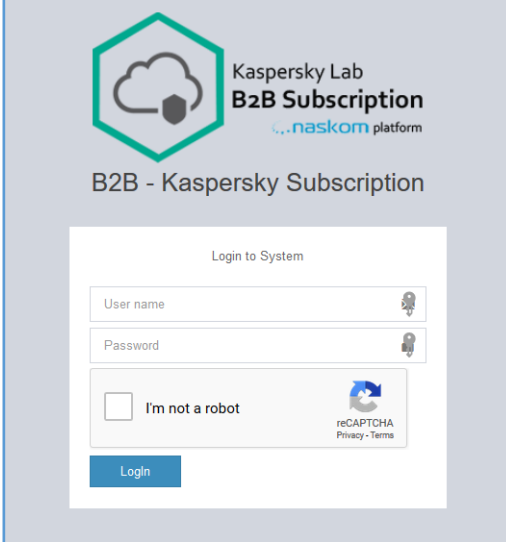
Document revision date: 22.07.2017

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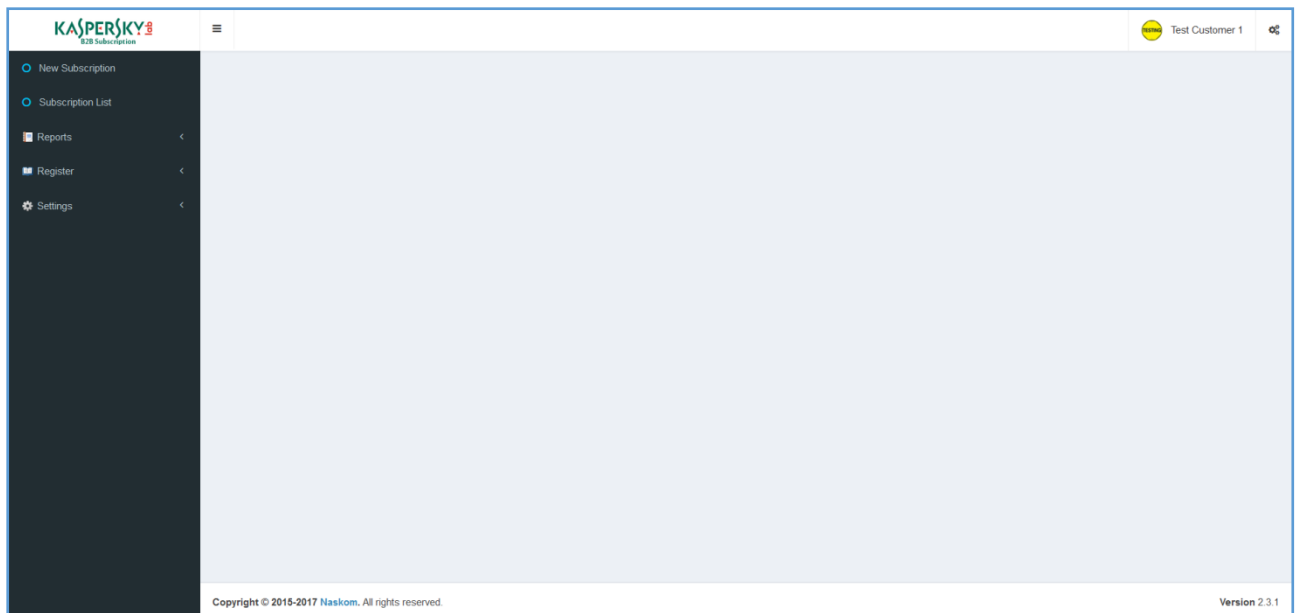
1. Login to the system

Reseller access to the B2B subscription web application, entering his credentials (username and password).



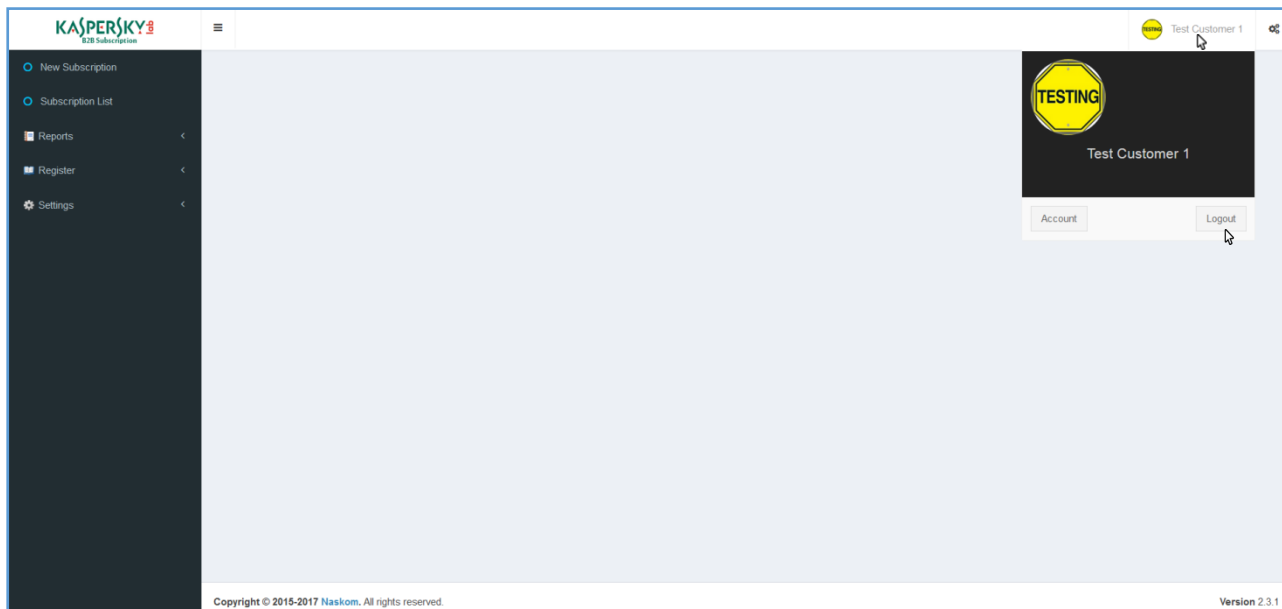
The login form is titled "B2B - Kaspersky Subscription" and "Login to System". It contains fields for "User name" and "Password", each with a visibility toggle icon. Below these is a reCAPTCHA section with a checkbox labeled "I'm not a robot" and a "rsCAPTCHA Privacy - Terms" link. A blue "Login" button is at the bottom.

Home screen after logging.



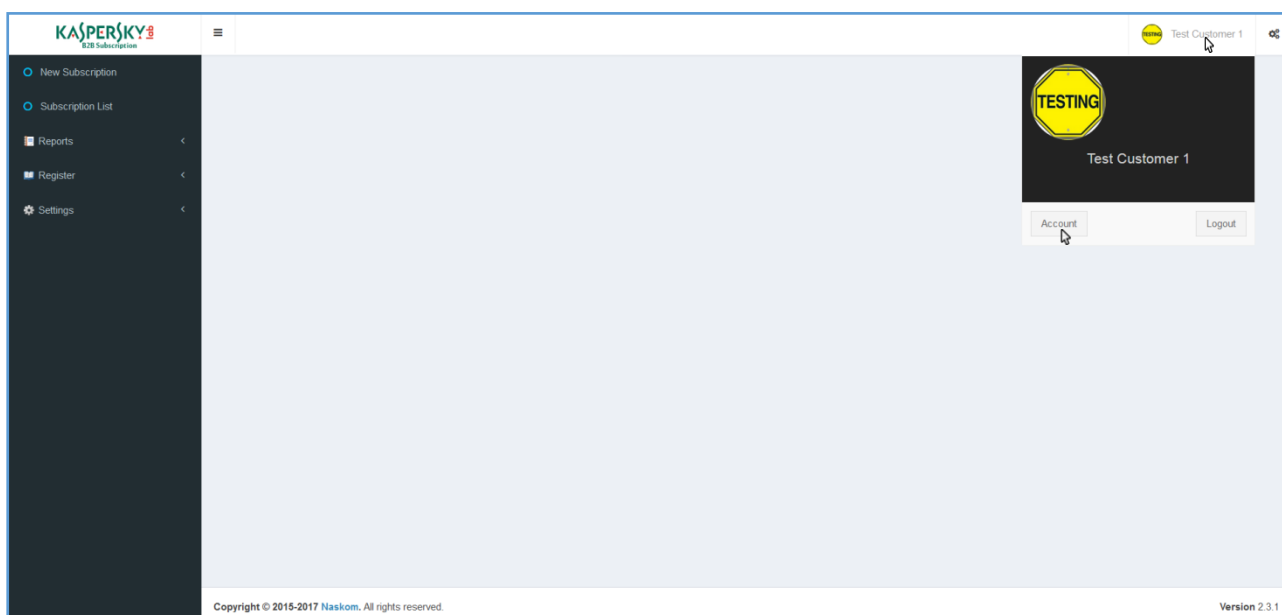
1.1 Logout from the system

Click on the name of the user at the top right corner of the screen. It will open mini-screen for logout user from the system, by click on the button **Logout**.



1.2 Account settings

The user can change his account information, by click on the name of the user at the top right corner of the screen. After opening mini-screen click on the button Account.



We recommend to change your password initially received from your distributor.

KASPERSKY B2B Subscription


Test Customer 1

User profile - Edit Content

Access rights: Users

Name: Test Surname: Customer 1

Title:



Picture

Phone: 011/123-4567 E-mail: test@test_customer.com

Username: customer1

Password: *****

Reseller: Bluth Company

Status: Active

Save

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1.3 Export Product SKU

You can view and export product **SKU** list to the Excel, by click on the Register/SKU on the left menu.

KASPERSKY B2B Subscription

Test Customer 1

SKU

Code:

Search Clear Export

Filtered List:

	Product Name	Code	Min. Quantity	Max. Quantity	Price
1	Kaspersky Endpoint Security for Business - Basic	KL486-4XNEMG	5	9	10.00
2	Kaspersky Endpoint Security for Business - Basic	KL486-4XNIMG	10	20	7.70
3	Kaspersky Endpoint Security for Business - Basic	KL486-4XAMMG	15	19	3.54
4	Kaspersky Endpoint Security for Business - Basic	KL486-4XANMG	20	24	3.18
5	Kaspersky Endpoint Security for Business - Basic	KL486-4XAPMG	25	49	2.85
6	Kaspersky Endpoint Security for Business - Basic	KL486-4XAQMG	50	99	2.56
7	Kaspersky Endpoint Security for Business - Basic	KL486-4XARMG	100	149	2.30
8	Kaspersky Endpoint Security for Business - Basic	KL486-4XASMG	150	249	2.07
9	Kaspersky Endpoint Security for Business - Basic	KL486-4XATMG	250	499	1.86
10	Kaspersky Endpoint Security for Business - Basic	KL486-4XAUMG	500	999	1.67
11	Kaspersky Endpoint Security for Business - Basic	KL486-4XAVMG	1000	1499	1.50
12	Kaspersky Endpoint Security for Business - Basic	KL486-4XAWMG	1500	2499	1.34
13	Kaspersky Endpoint Security for Business - Basic	KL486-4XAXMG	2500	4999	1.21
14	Kaspersky Endpoint Security for Business - Basic	KL486-4XAYMG	5000	10000	1.08
15	Kaspersky Endpoint Security for Business - Basic	KL486-4XAZMG	5	9	10.00

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2. B2B Subscription management

2.1 Adding new Subscription

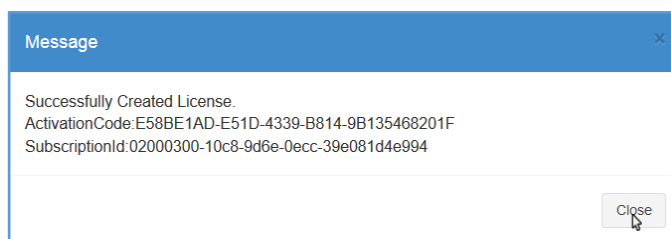
By click on **New Subscription** on the left menu, it will open screen with fields for entering information about a customer and choosing a product and quantity.

The screenshot shows the 'New Subscription' form in the Kaspersky B2B Subscription management interface. The form is titled 'Subscription List - Edit Content'. It is divided into two main sections: 'Customer Details' and 'Product Details'. The 'Customer Details' section includes fields for Customer / Company Name, Address Line 1, Address Line 2, City, Post Code, Country, State, E-mail, Web Site, Phone, Fax, and Contact Person. The 'Product Details' section includes fields for Select product, Quantity, SKU, List Price, End user amount, Reseller discount, Reseller amount, Subscription ID, Activation Code, Last Request, License Expiration, and Subscription Status. A green 'Create' button is located at the bottom center of the form.

After entering required data, click on the button **Create** to send order.

The screenshot shows the 'New Subscription' form in the Kaspersky B2B Subscription management interface with sample data entered. The 'Customer Details' section includes fields for Customer / Company Name, Address Line 1, Address Line 2, City, Post Code, Country, State, E-mail, Web Site, Phone, Fax, and Contact Person. The 'Product Details' section includes fields for Select product, Quantity, SKU, List Price, End user amount, Reseller discount, Reseller amount, Subscription ID, Activation Code, Last Request, License Expiration, and Subscription Status. A green 'Create' button is located at the bottom center of the form.

In a few seconds you will receive a message from the service that your license is successfully created, with generated **Activation code** and **Subscription ID** for a new user.



After that, the screen will look like the image below. Here are all the information about just ordered license (Activation Code, Subscription ID, Subscription Status, License Expiration, Last Request etc). At the bottom of the screen you can find list of all requests for that license.

The 'Subscription List - Edit Content' screen is divided into two main sections: 'Customer Details' and 'Product Details'.

Customer Details:

- Customer / Company Name: Prerada voća d.o.o.
- Address Line 1: Milana Rakića 123
- Address Line 2:
- City: Beograd, Post Code: 11000
- Country: Serbia, State:
- E-mail: pv@gmail.com
- Web Site: www.pv.rs
- Phone: 011 123 456, Fax:
- Contact Person:

Product Details:

- Select product: Kaspersky Endpoint Security for Business - Basic
- Quantity: 10
- SKU: KL4864X0KMG
- List Price: 7.70€
- End user amount: 77.00€
- Reseller discount: 22.00%
- Reseller amount: 60.06€
- Subscription ID: 02000300-10c8-9d6e-0ecc-39e081d4e994
- Activation Code: E58BE1AD-E51D-4339-B814-9B135468201F
- Last Request: Create
- License Expiration: unlimited
- Subscription Status: Active

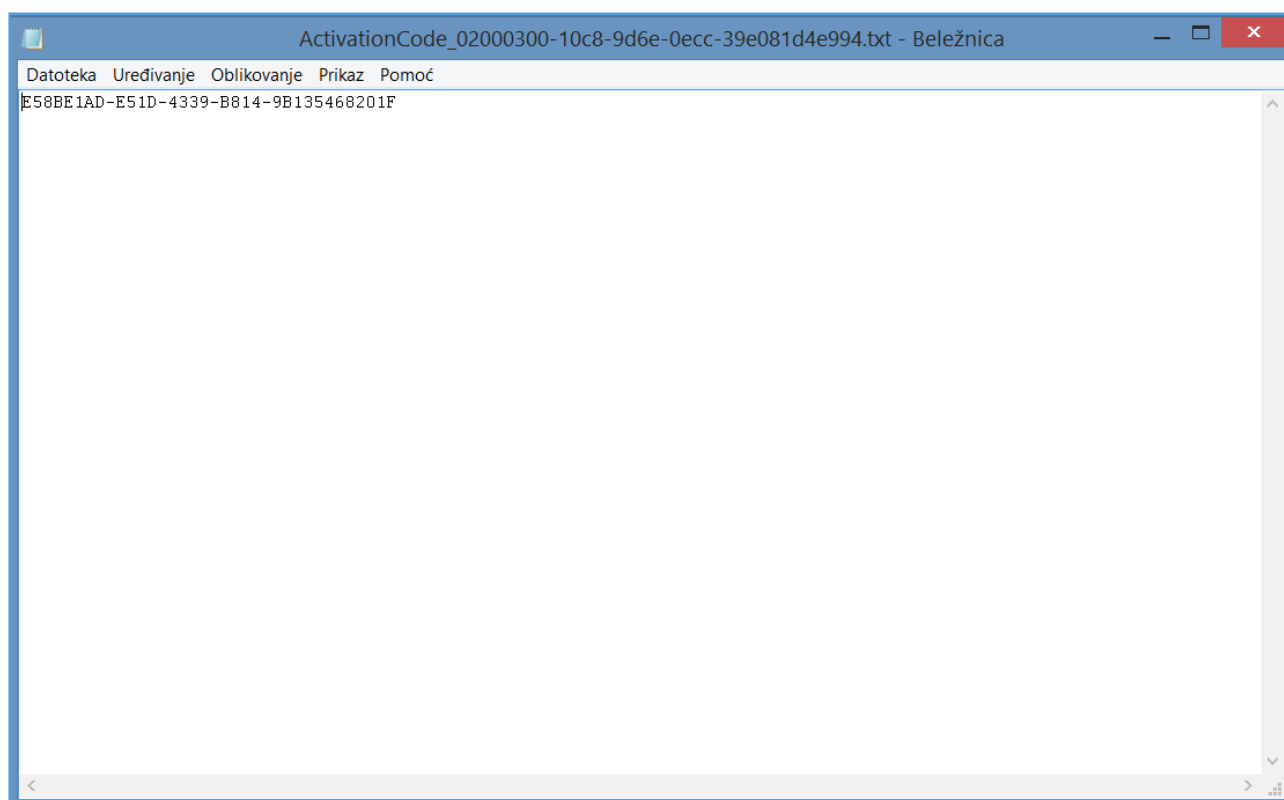
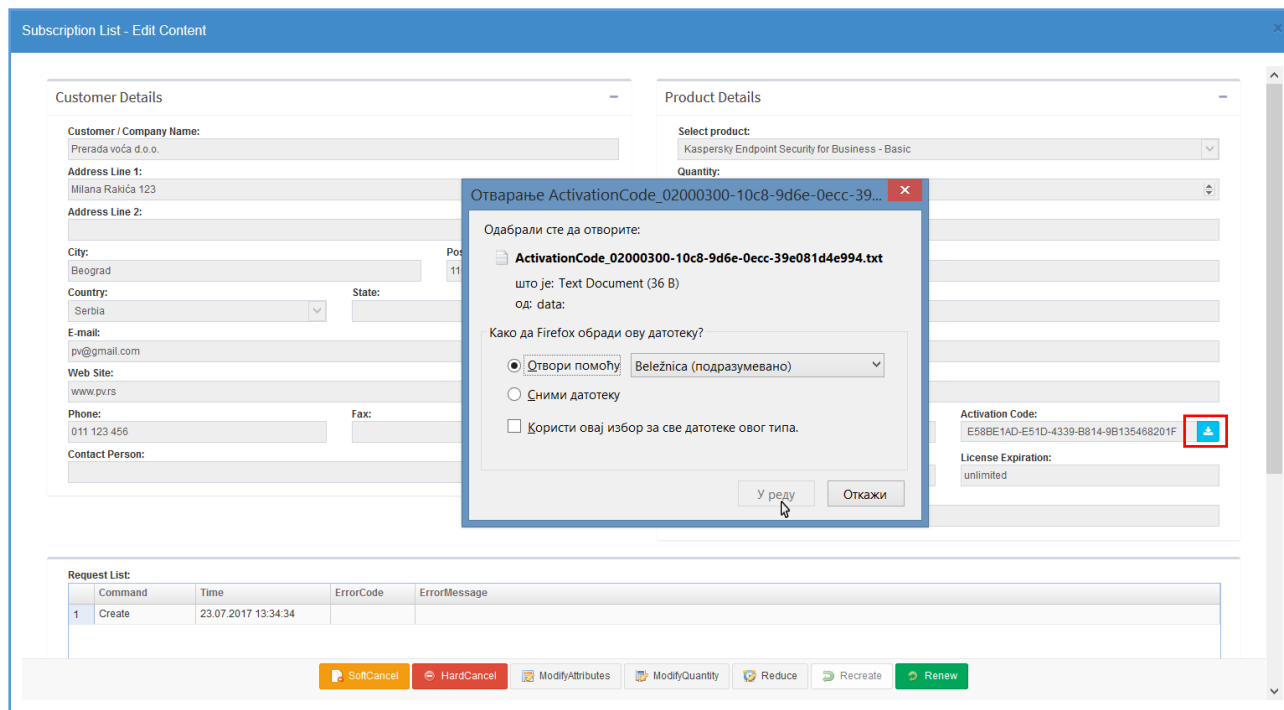
Request List:

	Command	Time	ErrorCode	ErrorMessage
1	Create	23.07.2017 13:34:34		

At the bottom, there is a toolbar with buttons: SoftCancel, HardCancel, ModifyAttributes, ModifyQuantity, Reduce, Recreate, and Renew.

2.1.1 Saving Activation Code in the .txt file

If you want to save generated **Activation Code** in .txt file, just click on the blue button right to the Activation Code. You can save this file on your computer, and then send it to your customer.



2.2 Search and Edit subscription

By click on **Subscription List** on the left menu, it will open screen with all ordered licenses. You can search for a license at any of the listed criteria (Product, SKU, License Expiration, SubscriptionID, Activation Code, Company Name).

Subscription List

Product: License Expiration:

Subscription ID: SKU:

Activation Code: Company Name:

Reseller	Company Name	City	Country	Product	SKU	Quantity	Subscription ID	Activation Code
1	Bluth Company	Tunel d.o.o.	Sarajevo	Bosnia and Herzegovina	Kaspersky Endpoint Security for Business - Basic	KL4854XKMG	10	D7842163-2746-4C58-9345-85FE2877F289
2	Bluth Company	UKC Mostar	Mostar	Bosnia and Herzegovina	Kaspersky Endpoint Security for Business - Basic	KL4854XKMG	14	F4945451-8D1F-4F0F-95E1-4FAF884A68B8
3	Bluth Company	Osnovni sud Bugojno	Doboj	Bosnia and Herzegovina	Kaspersky Security for Virtualization, Core	KL4551XKMG	10	A34806F9-E32A-4645-4A72-067C081F06A4
4	Bluth Company	Bingo promet d.o.o.	Zagreb	Croatia	Kaspersky Security for Virtualization, Server	KL4251XKMG	6	E5E772F9-2727-471D-42C3-77F2B803EE9E
5	Bluth Company	Polistinka Sroe	Zadar	Croatia	Kaspersky Endpoint Security for Business - Basic	KL4854XKMG	9	D00A698D-778A-4949-B876-25FC3A0A48F7
6	Bluth Company	Prerada voća d.o.o.	Beograd	Serbia	Kaspersky Endpoint Security for Business - Basic	KL4854XKMG	12	FE0D0CC5-ED16-4671-95CE-28BC0A1F2185
7	Bluth Company	Big Big d.o.o.	Novi Sad	Serbia	Kaspersky Security for Virtualization, Desktop	KL4151XKMG	8	82929E9E-E384-46C5-82B9-E88A589F36D5
8	Bluth Company	test company	Test city	Croatia	Kaspersky Endpoint Security for Business - Basic	KL4854XKMG	12	1F3CB8D8-4C45-4E95-9CB0-101E9F91F3CD
9	Bluth Company	Hotel Adriatic	Rovinj	Croatia	Kaspersky Endpoint Security for Business - Basic	KL4854XKMG	10	02009602-10c8-9d5e-0ecc-39d03058710
10	Bluth Company	Hotel Adriatic	Rovinj	Croatia	Kaspersky Endpoint Security for Business - Basic	KL4854XKMG	6	07000000-10c8-9d5e-0ecc-39e057749967
11	Bluth Company	Prerada voća d.o.o.	Beograd	Serbia	Kaspersky Endpoint Security for Business - Basic	KL4854XKMG	10	02000300-10c8-9d5e-0ecc-39e081044994

Page 1 of 1 | 50 | Displaying 1 to 11 of 11 items.

By selecting corresponding row in the table and click on the button **Edit** (or just double-click), it will open window where you can manage your selected license.

Subscription List - Edit Content

Customer Details

Customer / Company Name:

Address Line 1:

Address Line 2:

City: Post Code:

Country: State:

E-mail:

Web Site:

Phone: Fax:

Contact Person:

Product Details

Select product:

Quantity:

SKU:

List Price:

End user amount:

Reseller discount:

Reseller amount:

Subscription ID: Activation Code:

Last Request: License Expiration:

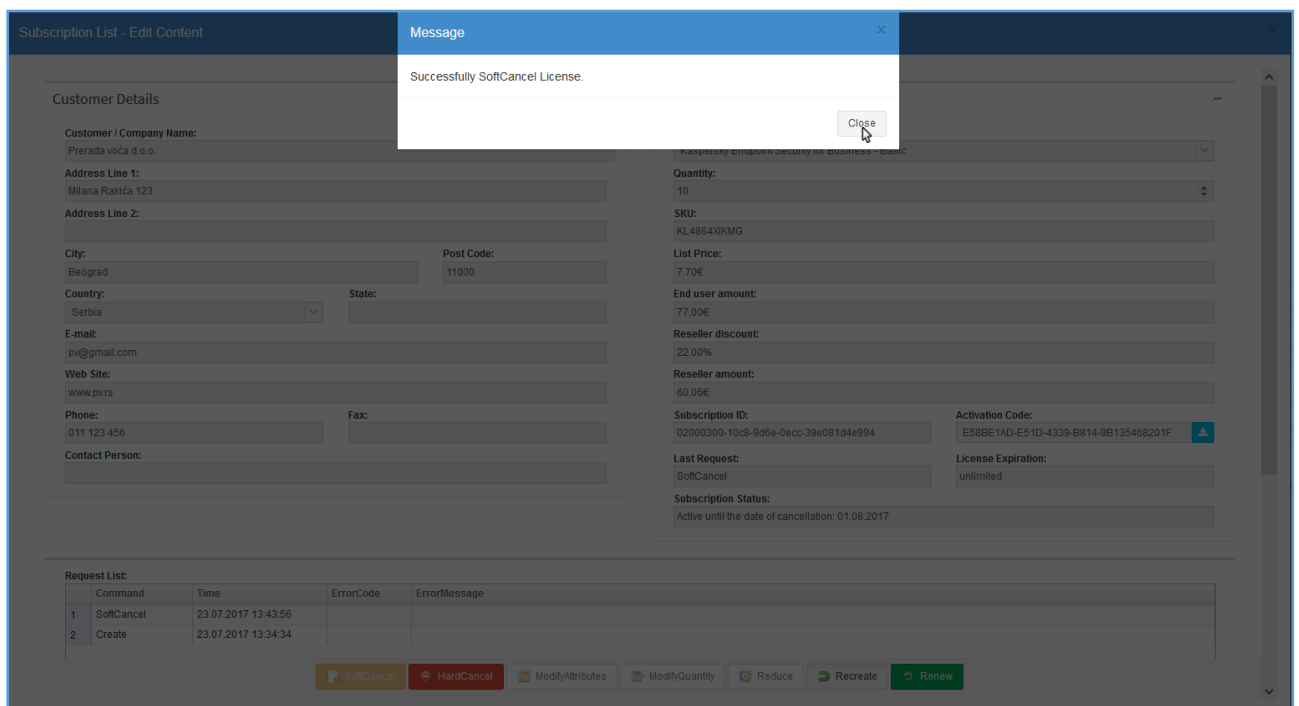
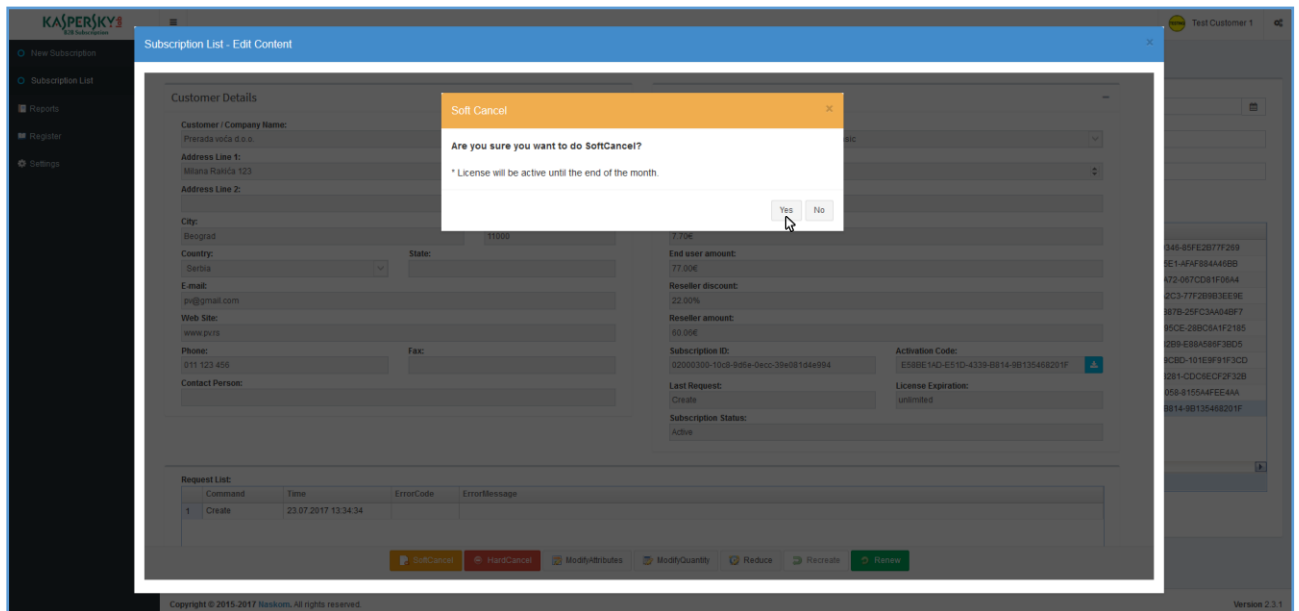
Subscription Status:

Request List

Command	Time	ErrorCode	ErrorMessage
1	Create	23.07.2017 13:34:34	

2.2.1 Soft Cancel – cancel subscription from Reseller

Soft Cancel is used to cancel the subscription when Reseller has not receive the payment from the Subscriber, but it is expected that the Subscriber will renew the subscription. The license will be active until the end of the current month.



You may notice that the Subscription Status is changed.

The screenshot shows the 'Subscription List - Edit Content' window in the Kaspersky Reseller Administration interface. The window is divided into two main sections: 'Customer Details' and 'Product Details'.

Customer Details:

- Customer / Company Name: Prerada voća d.o.o.
- Address Line 1: Milana Rakića 123
- Address Line 2:
- City: Beograd
- Post Code: 11000
- Country: Serbia
- State:
- E-mail: pu@gmail.com
- Web Site: www.pvrs
- Phone: 011 123 456
- Fax:
- Contact Person:

Product Details:

- Select product: Kaspersky Endpoint Security for Business - Basic
- Quantity: 10
- SKU: KL48542030G
- List Price: 7.70€
- End user amount: 77.00€
- Reseller discount: 22.00%
- Reseller amount: 60.00€
- Subscription ID: 02000300-10c8-9dfe-0ecc-39e081d4a994
- Activation Code: E58BE14D-E51D-4339-B814-9B135468201F
- Last Request: SoftCancel
- License Expiration: unlimited
- Subscription Status: Active until the date of cancellation: 01.08.2017

Request List:

Command	Time	ErrorCode	ErrorMessage
1 SoftCancel	23.07.2017 13:43:56		
2 Create	23.07.2017 13:34:34		

At the bottom of the window, there are buttons for 'SoftCancel', 'HardCancel', 'ModifyAttributes', 'ModifyQuantity', 'Reduce', 'Recreate', and 'Renew'. The 'HardCancel' button is highlighted in red.

2.2.2 Hard Cancel – cancel subscription on Subscriber initiative

Hard Cancel is used to cancel the subscription when Subscriber decide to stop the existing subscription.

The screenshot shows the 'Subscription List - Edit Content' window in the Kaspersky Reseller Administration interface. The window is divided into two main sections: 'Customer Details' and 'Product Details'.

Customer Details:

- Customer / Company Name: Prerada voća d.o.o.
- Address Line 1: Milana Rakića 123
- Address Line 2:
- City: Beograd
- Post Code: 11000
- Country: Serbia
- State:
- E-mail: pu@gmail.com
- Web Site: www.pvrs
- Phone: 011 123 456
- Fax:
- Contact Person:

Product Details:

- Select product: Kaspersky Endpoint Security for Business - Basic
- Quantity: 10
- SKU: KL48542030G
- List Price: 7.70€
- End user amount: 77.00€
- Reseller discount: 22.00%
- Reseller amount: 60.00€
- Subscription ID: 02000300-10c8-9dfe-0ecc-39e081d4a994
- Activation Code: E58BE14D-E51D-4339-B814-9B135468201F
- Last Request: Renew
- License Expiration: 2018-12-31 00:00:00
- Subscription Status: Active

Request List:

Command	Time	ErrorCode	ErrorMessage
1 Renew	23.07.2017 14:26:23		
2 SoftCancel	23.07.2017 13:43:56		
3 Create	23.07.2017 13:34:34		

At the bottom of the window, there are buttons for 'SoftCancel', 'HardCancel', 'ModifyAttributes', 'ModifyQuantity', 'Reduce', 'Recreate', and 'Renew'. The 'HardCancel' button is highlighted in red.

Canceled license will remain active until the end of the current month. From the first day of the next month, license will be inactive and user will no longer be able to use the application.

Subscription List - Edit Content

Customer Details

Customer / Company Name:
Prerada voća d.o.o.

Address Line 1:
Milana Rakica 123

Address Line 2:

City:
Beograd

Country:
Serbia

E-mail:
pv@gmail.com

Web Site:
www.pv.rs

Phone:
011 123 456

Contact Person:

Hard Cancel

Are you sure you want to do Hard Cancel?

* License will be active until the end of the month.

Yes No

End user amount:
77.00€

Reseller discount:
22.00%

Reseller amount:
60.00€

Subscription ID:
02000300-10c8-9d6e-0ecc-39e081d4e994

Activation Code:
E58BE1AD-E51D-4339-B814-9B135468201F

Last Request:
Renew

License Expiration:
2018-12-01 00:00:00

Subscription Status:
Active

Request List:				
	Command	Time	ErrorCode	ErrorMessage
1	Renew	23.07.2017 14:26:23		
2	SoftCancel	23.07.2017 13:43:56		
3	Create	23.07.2017 13:34:34		

SoftCancel HardCancel ModifyAttributes ModifyQuantity Reduce Recreate Renew

Subscription List - Edit Content

Customer Details

Customer / Company Name:
Prerada voća d.o.o.

Address Line 1:
Milana Rakica 123

Address Line 2:

City:
Beograd

Country:
Serbia

E-mail:
pv@gmail.com

Web Site:
www.pv.rs

Phone:
011 123 456

Contact Person:

Message

Successfully Hard Cancel License.

Close

Quantity:
10

SKU:
KL4864XKMG

List Price:
7.70€

End user amount:
77.00€

Reseller discount:
22.00%

Reseller amount:
60.00€

Subscription ID:
02000300-10c8-9d6e-0ecc-39e081d4e994

Activation Code:
E58BE1AD-E51D-4339-B814-9B135468201F

Last Request:
HardCancel

License Expiration:
2018-12-01 00:00:00

Subscription Status:
Active until the date of cancellation: 01.08.2017

Request List:				
	Command	Time	ErrorCode	ErrorMessage
1	HardCancel	23.07.2017 14:29:01		
2	Renew	23.07.2017 14:26:23		
3	SoftCancel	23.07.2017 13:43:56		

SoftCancel HardCancel ModifyAttributes ModifyQuantity Reduce Recreate Renew

2.2.3 Renew product subscription

Renew command is used to renew cancelled or expired subscription without modifying any parameters. It is used also to extend subscription expiration date for limited subscription.

The screenshot shows the 'Subscription List - Edit Content' window. It is divided into two main sections: 'Customer Details' and 'Product Details'.

Customer Details:

- Customer / Company Name: Prerada voća d.o.o.
- Address Line 1: Milana Rakica 123
- Address Line 2:
- City: Beograd, Post Code: 11000
- Country: Serbia, State:
- E-mail: pv@gmail.com
- Web Site: www.pv.rs
- Phone: 011 123 456, Fax:
- Contact Person:

Product Details:

- Select product: Kaspersky Endpoint Security for Business - Basic
- Quantity: 10
- SKU: KL4864XKMG
- List Price: 7.70€
- End user amount: 77.00€
- Reseller discount: 22.00%
- Reseller amount: 60.06€
- Subscription ID: 02000300-10c8-9d6e-0ecc-39e081d4e994
- Activation Code: E58BE1AD-E51D-4339-B814-9B135468201F
- Last Request: SoftCancel
- License Expiration: unlimited
- Subscription Status: Active until the date of cancellation: 01.08.2017

Request List:

	Command	Time	ErrorCode	ErrorMessage
1	SoftCancel	23.07.2017 13:43:56		
2	Create	23.07.2017 13:34:34		

At the bottom, there are several action buttons: SoftCancel, HardCancel, ModifyAttributes, ModifyQuantity, Reduce, Recreate, and **Renew** (highlighted in green).

You can choose new expiration date, in our example expiration date is 2018-12, which means that the license will be active to 30.11.2018 and from 01.12.2018 will be expired.

The screenshot shows the 'Renew Product' dialog box overlaid on the 'Subscription List - Edit Content' window. The dialog box has a green header and contains the following information:

- New Expiration Date:** 2018-12 (highlighted with a red box)
- Are you sure you want to do Renew product?**
- * For Unlimited ExpirationDate leave blank Date field.**
- Buttons: Yes, No

The background window shows the same details as the previous screenshot, but the 'Renew' button is now disabled.

Subscription List - Edit Content

Message

Successfully Renew Product License.

Close

Customer Details

Customer / Company Name:
Prerada voća d.o.o.

Address Line 1:
Milana Rakića 123

Address Line 2:

City:
Beograd

Post Code:
11000

Country:
Serbia

State:

E-mail:
pv@gmail.com

Web Site:
www.pv.rs

Phone:
011 123 456

Fax:

Contact Person:

Product Details

Quantity:
10

SKU:
KL4864XKJG

List Price:
7.70€

End user amount:
77.00€

Reseller discount:
22.00%

Reseller amount:
60.06€

Subscription ID:
02000300-10c8-9d6e-0ecc-39e081d4e094

Activation Code:
E58DE1AD-E51D-4329-B014-9D135468201F

Last Request:
Renew

License Expiration:
2018-12-01 00:00:00

Subscription Status:
Active

Request List:

Command	Time	ErrorCode	ErrorMessage
1 Renew	23.07.2017 14:26:23		
2 SoftCancel	23.07.2017 13:43:56		
3 Create	23.07.2017 13:34:34		

SoftCancel HardCancel ModifyAttributes ModifyQuantity Reduce Recreate Renew

You may notice that the Subscription Status and License Expiration is changed.

2.2.4 Recreate product subscription

Recreate command is used to renew cancelled or expired subscription with subscription parameters modification. Reseller can recreate the subscription in the following states: Expired, SoftCanceled, HardCanceled.

KASPERSKY

Subscription List - Edit Content

Customer Details

Customer / Company Name:
Tunel d.o.o.

Address Line 1:
Dinaska ulica 77

Address Line 2:

City:
Sarajevo

Post Code:
71000

Country:
Bosnia and Herzegovina

State:

E-mail:
info@tunel-sa.ba

Web Site:
www.tunel-sa.ba

Phone:
033 123 456

Fax:

Contact Person:
Mirsad Golub

Product Details

Select product:
Kaspersky Endpoint Security for Business - Basic

Quantity:
10

SKU:
KL4864XKJG

List Price:
7.70€

End user amount:
77.00€

Reseller discount:
22.00%

Reseller amount:
60.06€

Subscription ID:
1a09c301-10c8-9d6e-0ecc-39e0e709b02

Activation Code:
D7942163-27A8-4C58-9346-85FE2877F209

Last Request:
HardCancel

License Expiration:
2017-12-01 00:00:00

Subscription Status:
Expire - Cancellation Date: 01.07.2017

Request List:

Command	Time	ErrorCode	ErrorMessage
1 HardCancel	23.07.2017 14:34:30		
2 ModifyQuantity	24.05.2017 15:29:12		
3 Renew	24.05.2017 15:28:27		

Recreate Cancel

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Subscription List - Edit Content

Message

Successfully Recreate.

Close

Customer Details

Customer / Company Name:
Tunel d.o.o.

Address Line 1:
Drinska ulica 99

Address Line 2:

City:
Sarajevo

Post Code:
71000

Country:
Bosnia and Herzegovina

State:

E-mail:
info@tunel-sa.ba

Web Site:
www.tunel-sa.ba

Phone:
033 123 456

Fax:

Contact Person:
Mirsad Golici

Product Details

Select product:
Kaspersky Endpoint Security for Business - Basic

Quantity:
10

SKU:
KL4864XKMG

List Price:
7.70€

End user amount:
77.00€

Reseller discount:
22.00%

Reseller amount:
60.06€

Subscription ID:
1a00c301-10c8-9d6e-0ecc-39de0e709b02

Activation Code:
D7942163-27A6-4C58-9348-85FE2B77F269

Last Request:
Recreate

License Expiration:
unlimited

Subscription Status:
Active

Request List:

	Command	Time	ErrorCode	ErrorMessage
1	Recreate	23.07.2017 14:36:23		
2	HardCancel	23.07.2017 14:34:30		
3	ModifyQuantity	24.05.2017 15:29:12		

SoftCancel
HardCancel
ModifyAttributes
ModifyQuantity
Reduce
Recreate
Renew

2.2.5 Modify Attributes – update Customer information

Modify Attributes command is used to modify Subscriber (Customer) information.

Subscription List - Edit Content

Customer Details

Customer / Company Name:
Prerada voća d.o.o.

Address Line 1:
Milana Rakića 123

Address Line 2:

City:
Beograd

Post Code:
11000

Country:
Serbia

State:

E-mail:
pv@gmail.com

Web Site:
www.pvrs

Phone:
011 123 456

Fax:

Contact Person:
Petar Petrović

Product Details

Select product:
Kaspersky Endpoint Security for Business - Basic

Quantity:
12

SKU:
KL4864XKMG

List Price:
7.70€

End user amount:
92.40€

Reseller discount:
22.00%

Reseller amount:
72.07€

Subscription ID:
3800c301-10c8-9d6e-0ecc-39de0e83427a

Activation Code:
FE0D0CC5-6D16-4671-95CE-28BC6A1F2185

Last Request:
Create

License Expiration:
unlimited

Subscription Status:
Active

Request List:

	Command	Time	ErrorCode	ErrorMessage
1	Create	23.03.2017 18:03:27		

SoftCancel
HardCancel
ModifyAttributes
ModifyQuantity
Reduce
Recreate
Renew

Subscription List - Edit Content

Customer Details

Customer / Company Name:

Prerada voća d.o.o.

Address Line 1:

Milana Rakića 123

Address Line 2:

City:

Beograd

Post Code:

11000

Country:

Serbia

State:

E-mail:

pv@gmail.com

Web Site:

www.pv.rs

Phone:

011 123 456

Fax:

Contact Person:

Petar Petrović

Product Details

Select product:

Kaspersky Endpoint Security for Business - Basic

Quantity:

12

SKU:

KL4864XKMG

List Price:

7.70€

End user amount:

92.40€

Reseller discount:

22.00%

Reseller amount:

72.07€

Subscription ID:

3800c301-10c8-9d6e-0ecc-39de0e83427a

Activation Code:

FE0D0CC5-6D16-4671-95CE-28BC6A1F2185

Last Request:

Create

License Expiration:

unlimited

Subscription Status:

Active

Request List:

	Command	Time	ErrorCode	ErrorMessage
1	Create	23.03.2017 18:03:27		

Modify Attributes

Cancel

Subscription List - Edit Content

Customer Details

Customer / Company Name:

Prerada voća d.o.o.

Address Line 1:

Milana Rakića 321

Address Line 2:

City:

Beograd

Post Code:

11000

Country:

Serbia

State:

E-mail:

pv@gmail.com

Web Site:

www.pv.rs

Phone:

011 123 456

Fax:

Contact Person:

Petar Petrović

Product Details

Select product:

Kaspersky Endpoint Security for Business - Basic

Quantity:

12

SKU:

KL4864XKMG

List Price:

7.70€

End user amount:

92.40€

Reseller discount:

22.00%

Reseller amount:

72.07€

Subscription ID:

3800c301-10c8-9d6e-0ecc-39de0e83427a

Activation Code:

FE0D0CC5-6D16-4671-95CE-28BC6A1F2185

Last Request:

Create

License Expiration:

unlimited

Subscription Status:

Active

Request List:

	Command	Time	ErrorCode	ErrorMessage
1	Create	23.03.2017 18:03:27		

SoftCancel

HardCancel

Modify Attributes

Modify Quantity

Reduce

Recreate

Renew

Message

Successfully Modify Attributes.

Close

2.2.6 Modify the quantity of protected devices

Modify Quantity command is used to modify (increase or decrease) the number of protected devices within the subscription without changing the activation code.

Subscription List - Edit Content

Customer Details

Customer / Company Name:
Prerada voća d.o.o.

Address Line 1:
Milana Rakića 123

Address Line 2:

City:
Beograd

Post Code:
11000

Country:
Serbia

State:

E-mail:
pv@gmail.com

Web Site:
www.pv.rs

Phone:
011 123 456

Fax:

Contact Person:
Petar Petrović

Product Details

Select product:
Kaspersky Endpoint Security for Business - Basic

Quantity:
12

SKU:
KL4864XKMG

List Price:
7.70€

End user amount:
92.40€

Reseller discount:
22.00%

Reseller amount:
72.07€

Subscription ID:
3800c301-10c8-9d6e-0ecc-39de0e83427a

Activation Code:
FE0D0CC5-6D16-4671-95CE-28BC6A1F2185

Last Request:
Create

License Expiration:
unlimited

Subscription Status:
Active

Request List	Command	Time	ErrorCode	ErrorMessage
1	Create	23.03.2017 18:03:27		

[SoftCancel](#)
[HardCancel](#)
[ModifyAttributes](#)
[ModifyQuantity](#)
[Reduce](#)
[Recreate](#)
[Renew](#)

Subscription List - Edit Content

Customer Details

Customer / Company Name:
Prerada voća d.o.o.

Address Line 1:
Milana Rakića 321

Address Line 2:

City:
Beograd

Post Code:
11000

Country:
Serbia

State:

E-mail:
pv@gmail.com

Web Site:
www.pv.rs

Phone:
011 123 456

Fax:

Contact Person:
Petar Petrović

Product Details

Select product:
Kaspersky Endpoint Security for Business - Basic

Quantity:
12

SKU:
KL4864XKMG

List Price:
7.70€

End user amount:
92.40€

Reseller discount:
22.00%

Reseller amount:
72.07€

Subscription ID:
3800c301-10c8-9d6e-0ecc-39de0e83427a

Activation Code:
FE0D0CC5-6D16-4671-95CE-28BC6A1F2185

Last Request:
Create

License Expiration:
unlimited

Subscription Status:
Active

Request List	Command	Time	ErrorCode	ErrorMessage
1	ModifyAttributes	23.07.2017 14:38:37		
2	Create	23.03.2017 18:03:27		

[ModifyQuantity](#)
[Cancel](#)

You may notice that changing the number of protected devices, may automatically change the SKU and therefore the price. You don't have to worry about it, because the system will do this automatically. Also, Activation code will remain the same.

For calculation of Royalty amounts due to Reseller for distribution of the Corporate (B2B) Products with one month license term for the corresponding Reporting period the following rule should be applied:

If the number of the Products with one month license term ordered during the Reporting period decreased during the Reporting period, recalculation of the Royalty should be made in the next Reporting period. If the number of the Products with the one month license term ordered during the Reporting period increased during the Reporting period, recalculation of the Royalty should be made in the current Reporting period.

Subscription List - Edit Content

Message

Successfully Modify Quantity.

Close

Customer Details

Customer / Company Name: Prerada voća d.o.o.

Address Line 1: Milana Rakića 321

Address Line 2:

City: Beograd Post Code: 11000

Country: Serbia State:

E-mail: pv@gmail.com

Web Site: www.pv.rs

Phone: 011 123 456 Fax:

Contact Person: Petar Petrović

Product Details

Quantity: 8

SKU: KL4864XKMG

List Price: 10.00€

End user amount: 80.00€

Reseller discount: 22.00%

Reseller amount: 62.40€

Subscription ID: 3800c301-10c8-9d5e-0ecc-39de0e83427a Activation Code: FE0D0CC5-6D16-4671-95CE-28BC6A1F2185

Last Request: ModifyQuantity License Expiration: unlimited

Subscription Status: Active

Request List:

Command	Time	ErrorCode	ErrorMessage
1 ModifyQuantity	23.07.2017 14:43:49		
2 ModifyAttributes	23.07.2017 14:38:37		
3 Create	23.03.2017 18:03:27		

SoftCancel HardCancel ModifyAttributes ModifyQuantity Reduce Recreate Renew

2.2.7 Reduce subscription period

Reduce command is used to reduce the subscription expiration date. Reseller should specify the new expiration date. If subscription was Unlimited, it becomes Limited. Reseller can reduce the subscription period for a subscription in Active state.

Subscription List - Edit Content

Customer Details

Customer / Company Name: Prerada voća d.o.o.

Address Line 1: Milana Rakića 321

Address Line 2:

City: Beograd Post Code: 11000

Country: Serbia State:

E-mail: pv@gmail.com

Web Site: www.pv.rs

Phone: 011 123 456 Fax:

Contact Person: Petar Petrović

Product Details

Select product: Kaspersky Endpoint Security for Business - Basic

Quantity: 8

SKU: KL4864XKMG

List Price: 10.00€

End user amount: 80.00€

Reseller discount: 22.00%

Reseller amount: 62.40€

Subscription ID: 3800c301-10c8-9d5e-0ecc-39de0e83427a Activation Code: FE0D0CC5-6D16-4671-95CE-28BC6A1F2185

Last Request: ModifyQuantity License Expiration: unlimited

Subscription Status: Active

Request List:

Command	Time	ErrorCode	ErrorMessage
1 ModifyQuantity	23.07.2017 14:43:49		
2 ModifyAttributes	23.07.2017 14:38:37		
3 Create	23.03.2017 18:03:27		

SoftCancel HardCancel ModifyAttributes ModifyQuantity Reduce Recreate Renew

Subscription List - Edit Content

Customer Details

Customer / Company Name:
Prerada voća d.o.o.

Address Line 1:
Milana Rakica 321

Address Line 2:

City:
Beograd

Country:
Serbia

E-mail:
pv@gmail.com

Web Site:
www.pv.rs

Phone:
011 123 456

Fax:

Contact Person:
Petar Petrović

Reduce Expiration Date

New Expiration Date:
2017-12

Are you sure you want to do Reduce Expiration Date?

* The new expiration date must be before the current exp.date.

Yes No

Reseller discount:
22.00%

Reseller amount:
62.40€

Subscription ID:
3800c301-10c8-9d6e-0ecc-39de0e83427a

Activation Code:
FE0D0CC5-6D16-4671-95CE-28BC6A1F2185

Last Request:
ModifyQuantity

License Expiration:
unlimited

Subscription Status:
Active

Request List:

	Command	Time	ErrorCode	ErrorMessage
1	ModifyQuantity	23.07.2017 14:43:49		
2	ModifyAttributes	23.07.2017 14:38:37		
3	Create	23.03.2017 18:03:27		

SoftCancel HardCancel ModifyAttributes ModifyQuantity Reduce Recreate Renew

Subscription List - Edit Content

Customer Details

Customer / Company Name:
Prerada voća d.o.o.

Address Line 1:
Milana Rakica 321

Address Line 2:

City:
Beograd

Post Code:
11000

Country:
Serbia

E-mail:
pv@gmail.com

Web Site:
www.pv.rs

Phone:
011 123 456

Fax:

Contact Person:
Petar Petrović

Message

Successfully Reduce License Expiration Date.

Close

Quantity:
8

SKU:
KL4864XKMG

List Price:
10.00€

End user amount:
80.00€

Reseller discount:
22.00%

Reseller amount:
62.40€

Subscription ID:
3800c301-10c8-9d6e-0ecc-39de0e83427a

Activation Code:
FE0D0CC5-6D16-4671-95CE-28BC6A1F2185

Last Request:
Reduce

License Expiration:
2017-12-01 00:00:00

Subscription Status:
Active

Request List:

	Command	Time	ErrorCode	ErrorMessage
1	Reduce	23.07.2017 14:46:35		
2	ModifyQuantity	23.07.2017 14:43:49		
3	ModifyAttributes	23.07.2017 14:38:37		

SoftCancel HardCancel ModifyAttributes ModifyQuantity Reduce Recreate Renew

Subscription List - Edit Content

Customer Details

Customer / Company Name:
Prerada voća d.o.o.

Address Line 1:
Milana Rakića 321

Address Line 2:

City: Beograd Post Code: 11000

Country: Serbia State:

E-mail: pv@gmail.com

Web Site: www.pv.rs

Phone: 011 123 456 Fax:

Contact Person: Petar Petrović

Product Details

Select product:
Kaspersky Endpoint Security for Business - Basic

Quantity:
8

SKU:
KL4864XKMG

List Price:
10.00€

End user amount:
80.00€

Reseller discount:
22.00%

Reseller amount:
62.40€

Subscription ID:
3800c301-10c8-9d6e-0ecc-39de0e83427a

Activation Code:
FE0D0CC5-6D16-4671-95CE-28BC6A1F2185

Last Request:
Reduce

License Expiration:
2017-12-01 00:00:00

Subscription Status:
Active

Request List

	Command	Time	Error Code	Error Message
1	Reduce	23.07.2017 14:46:35		
2	ModifyQuantity	23.07.2017 14:43:49		
3	ModifyAttributes	23.07.2017 14:38:37		

SoftCancel
HardCancel
ModifyAttributes
ModifyQuantity
Reduce
Recreate
Renew

2.2.8 Export Subscription List to Excel

You can export **Subscription List** data to Microsoft Excel. After finishing with search, click on the button **Export** and choose to open or save file in Excel format.

KASPERSKY

Subscription List

Product: License Expiration: Subscription ID: SKU: Activation Code: Company Name:

Search Clear Export

Filtered list:

	Reseller	Company Name	City
1	Bluth Company	Tunel d.o.o.	Sarajevo
2	Bluth Company	UKC Mostar	Mostar
3	Bluth Company	Osnovni sud Bugojno	Doboj
4	Bluth Company	Bingo promet d.o.o.	Zagreb
5	Bluth Company	Poliklinika Srce	Zadar
6	Bluth Company	Prerada voća d.o.o.	Beograd
7	Bluth Company	Big Big d.o.o.	Novi Sad
8	Bluth Company	test company	Test city
9	Bluth Company	Hotel Adriatic	Rovinj
10	Bluth Company	Hotel Adriatic	Rovinj
11	Bluth Company	Prerada voća d.o.o.	Beograd

Page 1 of 1 50 Displaying 1 to 11 of 11 items

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Отварање download.csv

Одабрали сте да отворите:

download.csv

што је: Microsoft Office Excel Comma Separated Values File
од: https://www.kss-naskom.com

Како да Firefox обради ову датотеку?

☒ Отвори помоћу Microsoft Office Excel (подразумевано)
 ☐ Сними датотеку
 ☐ Користи овај избор за све датотеке овог типа.

УПОЗОР Откажи

download-2.csv [Read-Only] - Microsoft Excel non-commercial use

Reseller	Company Name	City	Country	Product	SKU	Quantit	Subscription	Activation	Status	License Expi	User
Bluth Company	Tunel d.o.o.	Sarajevo	Bosnia and Herzegovina	Kaspersky Endpoint Security for Business - Basic	KL4864XIKM	10	1a00c301-10c8 D7942163-27	Active	unlimited	Blake Clark	
Bluth Company	UKC Mostar	Mostar	Bosnia and Herzegovina	Kaspersky Endpoint Security for Business - Basic	KL4864XIKM	14	2000c301-10c8 FA946461-8f	Active	unlimited	Blake Clark	
Bluth Company	Osnovni sud Bugojno	Doboj	Bosnia and Herzegovina	Kaspersky Security for Virtualization, Core	KL4551XIKM	10	2600c301-10c8 A34806F0-E3	Active	unlimited	Blake Clark	
Bluth Company	Bingo promet d.o.o.	Zagreb	Croatia	Kaspersky Security for Virtualization, Server	KL4251XIKM	6	2c00c301-10c8 E6E772F9-27	Active	unlimited	Blake Clark	
Bluth Company	Poliklinika Srce	Zadar	Croatia	Kaspersky Endpoint Security for Business - Basic	KL4864XIKM	9	3200c301-10c8 DD0A699D-7	Expire - Ca	unlimited	Blake Clark	
Bluth Company	Prerada voĀta d.o.o.	Beograd	Serbia	Kaspersky Endpoint Security for Business - Basic	KL4864XIKM	8	3800c301-10c8 FE00CC5-6f	Active	1.12.2017	John Clarke	
Bluth Company	Big Big d.o.o.	Novi Sad	Serbia	Kaspersky Security for Virtualization, Desktop	KL4151XIKM	8	3e00c301-10c8 82929E0E-E3	Active	1.11.2017	John Clarke	
Bluth Company	test company	Test city	Croatia	Kaspersky Endpoint Security for Business - Basic	KL4864XIKM	12	0200f901-10c8 1F3CBAD8-4f	Active	unlimited	John Clarke	
Bluth Company	Hotel Adriatic	Rovinj	Croatia	Kaspersky Endpoint Security for Business - Basic	KL4864XIKM	10	0200fe02-10c8 B37B96EA-F	Active	unlimited	Radomir LjubojeviĀt	
Bluth Company	Hotel Adriatic	Rovinj	Croatia	Kaspersky Endpoint Security for Business - Basic	KL4864XIKM	6	07000000-10c8 8E96B4A1-1f	Active	1.12.2017	Super Administrator	
Bluth Company	Prerada voĀta d.o.o.	Beograd	Serbia	Kaspersky Endpoint Security for Business - Basic	KL4864XIKM	10	02000300-10c8 E58BE1AD-E	Active unti	1.12.2018	Test Customer 1	

3. Reports

3.1 Reseller Report

This report is useful when you want to display for a selected month, reseller summary order by SKU-s. Click on **Reseller Report** on the left menu and select the month for which you want to report. You can also choose to filter search by product or SKU.

KASPERSKY Test Customer 1

Reseller Report

Reseller: Bluth Company

For Month: 2017-07

Product: -

SKU: -

Search Clear Print Export

List of active product in range

Reseller	Product	SKU	Cumulative number of Active Subscription	License Fee per each Active Subscription, EUR, excl. taxes.	Discount %	License Fee for Reseller, EUR, excl. taxes
1 Bluth Company	Kaspersky Endpoint Security for Business - Basic	KL4864XIKM	48	7.70	22.00	288.29
2 Bluth Company	Kaspersky Security for Virtualization, Core	KL4551XIKM	10	17.50	22.00	136.50
3 Bluth Company	Kaspersky Security for Virtualization, Desktop	KL4151XIKM	8	2.50	22.00	15.60
4 Bluth Company	Kaspersky Security for Virtualization, Server	KL4251XIKM	6	7.70	22.00	36.04

Page 1 of 1 50 Displaying 1 to 4 of 4 items.

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If you want to print the report, click on the button **Print** and you will open the following dialogue:

Reseller Report

Reseller: Bluth Company

For Month: 2017-07

Product: -

SKU: -

Search Clear Print Export

List of active product in range

#	Reseller	Product	SKU
1	Bluth Company	Kaspersky Endpoint Security for Business	KL4864XIKMG
2	Bluth Company	Kaspersky Security for Virtualization, Core	KL4551XIKMG
3	Bluth Company	Kaspersky Security for Virtualization, Desktop	KL4151XIEMG
4	Bluth Company	Kaspersky Security for Virtualization, Server	KL4251XIEMG

Page 1 of 1 | 50 | Displaying 1 to 4 of 4 items.

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Click the button OK and you will open a report in Microsoft Word.

<div> </div> <div> Reseller Report 2017-07 </div>								
#	Reseller	Product	SKU	License Fee per each Active Subscription, EUR excl. taxes	Cumulative number of Active Subscription	License Fee for End User, EUR, excl. taxes	Discount %	License Fee for Reseller, EUR, excl. taxes
1	Bluth Company	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	7.70	48	369.60	22.00 %	288.29
2	Bluth Company	Kaspersky Security for Virtualization, Core	KL4551XIKMG	17.50	10	175.00	22.00 %	136.50
3	Bluth Company	Kaspersky Security for Virtualization, Desktop	KL4151XIEMG	2.50	8	20.00	22.00 %	15.60
4	Bluth Company	Kaspersky Security for Virtualization, Server	KL4251XIEMG	7.70	6	46.20	22.00 %	36.04
TOTAL					72	610.80		476.43

3.2 Summary Report

In the **Summary report**, you have the ability to display cumulative number of active subscription per customer, for a period of several months. You can use some of the criteria to display the appropriate report (reseller, product, SKU, customer, date from-to).

Summary Report

Reseller: Bluth Company Customer: Month From: 2017-07 Month To: 2017-07 Product: SKU:

Search Clear Print Export

List of active product in range

	Reseller	Customer	Product	SKU	Cumulative number of Active Subscription	License Fee per each Active Subscription, EUR, excl. taxes.	License Fee for End User, EUR, excl. taxes.	Discount %	License Fee for Reseller, EUR, excl. taxes.	Number of active months for a subscriptions
1	Bluth Company	UKC Mostar	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	14	7.70	107.80	22.00	84.08	1
2	Bluth Company	Hotel Adriatic	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	10	7.70	77.00	22.00	60.06	1
3	Bluth Company	Prerada voća d.o.o.	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	12	7.70	92.40	22.00	72.07	1
4	Bluth Company	test company	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	12	7.70	92.40	22.00	72.07	1
5	Bluth Company	Osnovni sud Bugojno	Kaspersky Security for Virtualization, Core	KL4551XIKMG	10	17.50	175.00	22.00	136.50	1
6	Bluth Company	Big Big d.o.o.	Kaspersky Security for Virtualization, Desktop	KL4151XIEMG	8	2.50	20.00	22.00	15.60	1
7	Bluth Company	Bingo promet d.o.o.	Kaspersky Security for Virtualization, Server	KL4251XIEMG	6	7.70	46.20	22.00	36.04	1

Page 1 of 1 50 Displaying 1 to 7 of 7 items.

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Summary Report

from 2017-07 to 2017-07

#	Reseller	Customer	Product	SKU	Number of Active Subscription	License Fee per each Active Subscription, EUR, excl. taxes	License Fee for End User, EUR, excl. taxes	Discount %	License Fee for Reseller, EUR, excl. taxes	Number of months for an active subscription	Total License Fee for Reseller, EUR, excl. taxes
1	Bluth Company	test company	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	12	7.70	92.40	22.00	72.07	1	72.07
2	Bluth Company	UKC Mostar	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	14	7.70	107.80	22.00	84.08	1	84.08
3	Bluth Company	Hotel Adriatic	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	10	7.70	77.00	22.00	60.06	1	60.06
4	Bluth Company	Prerada voća d.o.o.	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	12	7.70	92.40	22.00	72.07	1	72.07
5	Bluth Company	Osnovni sud Bugojno	Kaspersky Security for Virtualization, Core	KL4551XIKMG	10	17.50	175.00	22.00	136.50	1	136.50
6	Bluth Company	Big Big d.o.o.	Kaspersky Security for Virtualization, Desktop	KL4151XIEMG	8	2.50	20.00	22.00	15.60	1	15.60
7	Bluth Company	Bingo promet d.o.o.	Kaspersky Security for Virtualization, Server	KL4251XIEMG	6	7.70	46.20	22.00	36.04	1	36.04
TOTAL							610.80		476.42		476.42

3.3 Export Reports to Excel

All **Reports** can be exported to Microsoft Excel. After finishing with search, click on the button **Export** and choose to open or save file in Excel format.

The screenshot shows the Kaspersky B2B Subscription Reseller Administration interface. On the left is a sidebar with navigation options: New Subscription, Subscription List, Reports (selected), Reseller Report, Summary Report, Register, and Settings. The main area displays the 'Summary Report' for 'Bluth Company' from '2017-07' to '2017-07'. Below the filters is a table titled 'List of active product in range' with 7 rows of data. An 'Export' button is highlighted with a red box. A dialog box titled 'Отварање download.csv' (Opening download.csv) is open, asking how to open the file. It offers two options: 'Отвори помоћу Microsoft Office Excel (подразумевано)' (Open with Microsoft Office Excel (default)) and 'Сними датотеку' (Save file). The background table data is as follows:

Reseller	Customer	Product	SKU	License Fee per each Subscription, excl. taxes.	License Fee for End User, EUR, excl. taxes.	Discount %	License Fee for Reseller, EUR, excl. taxes.	Number of active months for a subscriptions
1	Bluth Company	test company	Kaspersky Endpoint Security for Business - Basic	12	7.7	22	72.07	1
2	Bluth Company	UKC Mostar	Kaspersky Endpoint Security for Business - Basic	14	7.7	22	84.08	1
3	Bluth Company	Hotel Adriatic	Kaspersky Endpoint Security for Business - Basic	10	7.7	22	60.06	1
4	Bluth Company	Preradova voća d.o.o.	Kaspersky Endpoint Security for Business - Basic	12	7.7	22	72.07	1
5	Bluth Company	Osnovni sud Bugojno	Kaspersky Security for Virtualization, Core	10	17.5	22	136.5	1
6	Bluth Company	Big Big d.o.o.	Kaspersky Security for Virtualization, Desktop	8	2.5	22	15.6	1
7	Bluth Company	Bingo promet d.o.o.	Kaspersky Security for Virtualization, Server	6	7.7	22	36.04	1

download-3.csv [Read-Only] - Microsoft Excel non-commercial use

	Reseller	Customer	Product	SKU	Cumulative number of Active Subscriptions	License Fee per each Active Subscription, EUR, excl. taxes.	License Fee for End User, EUR, excl. taxes.	Discount	License Fee for Reseller, EUR, excl. taxes.	Number of active months for a subscriptions
1	Bluth Company	test company	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	12	7.7	92.4	22	72.07	1
2	Bluth Company	UKC Mostar	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	14	7.7	107.8	22	84.08	1
3	Bluth Company	Hotel Adriatic	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	10	7.7	77	22	60.06	1
4	Bluth Company	Preradova voća d.o.o.	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	12	7.7	92.4	22	72.07	1
5	Bluth Company	Osnovni sud Bugojno	Kaspersky Security for Virtualization, Core	KL4551XIKMG	10	17.5	175	22	136.5	1
6	Bluth Company	Big Big d.o.o.	Kaspersky Security for Virtualization, Desktop	KL4151XIEMG	8	2.5	20	22	15.6	1
7	Bluth Company	Bingo promet d.o.o.	Kaspersky Security for Virtualization, Server	KL4251XIEMG	6	7.7	46.2	22	36.04	1