



# MSP Subscription Service – MSP Partner administration

# User Manual for MSP Partners

Document version:1.2Document revision date:22.07.2017

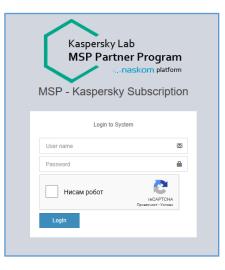
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# 1. Login to the system

MSP Partner access to the MSP web application, entering his credentials (username and password).



#### Home screen after logging.



# 1.1 Logout from the system

Click on the name of the user at the top right corner of the screen. It will open mini-screen for logout user from the system, by click on the button **Logout**.



### 1.2 Account settings

The user can change his account information, by click on the name of the user at the top right corner of the screen. After opening mini-screen click on the button Account.



Mar MCD			•	
Subscription	=		Test Customer 1	¢°
New MSP Subscription	User profile - Edit Content			
	oser prome - Edit Content			
<ul> <li>MSP Subscription List</li> </ul>	Access rights:			
Reports <	Users		, v	,
	Name:	Surname:		
Register <	Test	Customer 1		
	Title:			
	TESTING			
	Picture			
	Phone: 011/123-4567	E-mail: test@test_customer.com		
	Username:	test@test_custome.com		
	customer1			
	Password:			
			9	
	Reseller:			
	Bluth Company			,
	MSP:			
	Yes		*	1
	Status: Active		1	
	E See			
	45			
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We recommend to change your password initially received from your distributor.

#### 1.3 Export Product SKU

You can view and export product **SKU** list to the Excel, by click on the Register/SKU on the left menu.

Subscription	=						Test Customer 1	4
New MSP Subscription	SKU							
MSP Subscription List								
	Cod	le:						
Reports <								
Register ~		<b>X Search X</b> Clear 📥 Export						
o sku 🔊	Filte	ered List:						
sino R		Product Name	Code	Min. Quantity	Max. Quantity	Price		
	1	Kaspersky Endpoint Security for Business - Basic	KL4864XIEMG	5	9	10.00		
	2	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	10	20	7.70		L
	3	Kaspersky Endpoint Security for Business - Basic	KL4864XAMMG	15	19	3.54		C.
	4	Kaspersky Endpoint Security for Business - Basic	KL4864XANMG	20	24	3.18		ш.
	5	Kaspersky Endpoint Security for Business - Basic	KL4864XAPMG	25	49	2.85		
	6	Kaspersky Endpoint Security for Business - Basic	KL4864XAQMG	50	99	2.56		
	7	Kaspersky Endpoint Security for Business - Basic	KL4864XARMG	100	149	2.30		
	8	Kaspersky Endpoint Security for Business - Basic	KL4864XASMG	150	249	2.07		
	9	Kaspersky Endpoint Security for Business - Basic	KL4864XATMG	250	499	1.86		
	10	Kaspersky Endpoint Security for Business - Basic	KL4864XAUMG	500	999	1.67		
	11	Kaspersky Endpoint Security for Business - Basic	KL4864XAVMG	1000	1499	1.50		
	12	Kaspersky Endpoint Security for Business - Basic	KL4864XAWMG	1500	2499	1.34		
	13	Kaspersky Endpoint Security for Business - Basic	KL4864XAXMG	2500	4999	1.21		
	14	Kaspersky Endpoint Security for Business - Basic	KL4864XAYMG	5000	10000	1.08		
	15	Kaspersky Endpoint Security Cloud	KL4741XAEMG	5	9	4.40		
	16	Kaspersky Endpoint Security Cloud	KL4741XAKMG	10	14	3.44		•

# 2. MSP Subscription management

# 2.1 Adding new MSP Subscription

By click on **New MSP Subscription** on the left menu, it will open screen with fields for entering information about a customer and choosing a product and quantity.

MSP Subscription	Ξ		Test Customer 1 🕫
New MSP Subscription	MSP Subscription List - Edit Content		
O MSP Subscription List	Customer Details	- Product Details	-
Reports <		_	
💴 Register 🗸	Customer / Company Name:	Select product:	•
	Address Line 1:	Quantity:	
	Address Line 2:	sku:	
	City: Post Code:	List Price: 0.00€	End user amount: 0.00€
	Country: State:	Total Active Licenses:	Commitment for Grace Period:
	- v E-mail:	MSP Band:	MSP List Price:
		nor band.	nor List net.
	Web Site:	MSP discount:	MSP amount:
		22.00%	0.00€
	Phone: Fax:	Subscription ID:	Activation Code:
	Contact Person:	Last Request:	License Expiration:
			unlimited
		Subscription Status:	
	Create		

After entering required data, click on the button **Create** to send order.

MSP Subscription	=				Test Cu:	stomer 1 🛛 🕫
O New MSP Subscription	MSP Subscription List - Edit Co	ntent				
O MSP Subscription List	Customer Details		_	Product Details		_
Reports <	Customer / Company Name:			Select product:		
🛤 Register 🗸	Prerada voća d.o.o.			Kaspersky Endpoint Secur	ity for Business - Basic	•
-	Address Line 1:			Quantity:		
	Milana Rakića 123			10		
	Address Line 2:			SKU:		
				KL4864XIKMG		
	City:		Post Code:	List Price:	End user amount:	
	Beograd		11000	7.70€	77.00€	
	Country:	State:		Total Active Licenses:	Commitment for Grace Period:	
	Serbia 🔻			67	500	
	E-mail:			MSP Band:	MSP List Price:	
	pv@gmail.com			500	1.67€	
	Web Site:			MSP discount:	MSP amount:	
	www.pv.rs			22.00%	13.03€	
	Phone:	Fax:		Subscription ID:	Activation Code:	
	011 123 456					<u>ک</u>
	Contact Person:			Last Request:	License Expiration:	
					unlimited	
				Subscription Status:		
	_		🎤 Create			

In a few seconds you will receive a message from the service that your license is successfully created, with generated **Activation code** and **Subscription ID** for a new user.

Message	
Successfully Created License. ActivationCode:9DAC02AB-6115-4EF3-9A89-FC442A71E7AC SubscriptionId:10011000-10c8-9d6e-0ecc-39e02575d982	
	Close

After that, the screen will look like the image below. Here are all the information about just ordered license (Activation Code, Subscription ID, Subscription Status, License Expiration, Last Request etc). At the bottom of the screen you can find list of all requests for that license.

MSP Subscription	=			Test Customer 1 😋
O New MSP Subscription	MSP Subscription List - Edit Conten	it		
<ul> <li>MSP Subscription List</li> </ul>	Customer Details	-	Product Details	
Reports <				
-	Customer / Company Name: Prerada voća d.o.o.		Select product: Kaspersky Endpoint Security for Business - Basic	*
Register <	Address Line 1:			
	Address Line 1: Milana Rakića 123		Quantity: 10	
	Address Line 2:		sku:	
	Addiess File F		KL4864XIKMG	
	City:	Post Code:	List Price:	End user amount:
	Beograd	11000	7.70€	77.00€
	Country:	State:	Total Active Licenses:	Commitment for Grace Period:
	Serbia 🔻		77	500
	E-mail:		MSP Band:	MSP List Price:
	pv@gmail.com		500	1.67€
	Web Site:		MSP discount:	MSP amount:
	www.pv.rs		22.00%	13.03€
	Phone:	Fax:	Subscription ID:	Activation Code:
	011 123 456		10011000-10c8-9d6e-0ecc-39e02575d982	9DAC02AB-6115-4EF3-9A89-FC442A71E7AC
	Contact Person:		Last Request:	License Expiration:
			Create	unlimited
			Subscription Status:	
			Active	
	Request List:			
		ErrorCode ErrorMessage		
	1 Create 05.07.2017 15:05:39			
	SoftCancel 😑	HardCancel ModifyAttributes ModifyQuantity	Reduce Recreate Renew	

Data in the Product details is for informational purposes only, because license calculation is made at the end of the billing month, based on the cumulative number of all active licenses for each product.

List Price - end user price from the pricelist; End user amount - total end user amount for ordered licenses; Total Active Licenses - total number of active licenses for the ordered product for MSP Partner; Commitment for Grace Period - agreed commitment for MSP Partner; MSP Band - agreed band during Grace period; MSP List Price - expected list price for the ordered product; MSP discount - MSP Partner discount; MSP amount - expected amount for the MSP Partner.

List Price:	End user amount:
7.70€	77.00€
Total Active Licenses:	Commitment for Grace Period:
77	500
MSP Band:	MSP List Price:
500	1.67€
MSP discount:	MSP amount:
22.00%	13.03€

# 2.1.1 Saving Activation Code in the .txt file

If you want to save generated **Activation Code** in .txt file, just click on the blue button right to the Activation Code. You can save this file on your computer, and then send it to your customer.

Customer Details		<ul> <li>Product Details</li> </ul>	s –
Customer / Company Name: Prerada voća d.o.o. Address Line 1: Milana Rakića 123		Select product: Kaspersky Endr Quantity: Отварање ActivationCode_10011000-10c	point Security for Business - Basic
Address Line 2: City: Beograd Country: Setbia E-mail: pv@gmail.com Web Site: www.purs Phone: 011 123 456 Contact Person:	State:	Одабрали сте да отворите: Рог 11 АстіvationCode_10011000-10c8-9d6е-0е што је: Техt Document (36 B) од: data: Како да Firefox обради ову датотеку? © Отвори помоћу Веležnica (подразуме О Сними датотеку Сними датотеку	End user amount: 77.00€ Commitment for Grace Period: 500 MSP List Price: 1.67€ MSP amount: 1.03€ Activation Code:
Request List: Command Time	ErrorCode	rrorMessage	
1 Create 05.07.2017	15:05:39		

	ActivationCode_10011000-10c8-9d6e-0ecc-39e02575d982.txt - Beležnica -	x
<u>D</u> atoteka <u>U</u> ređivanje <u>O</u> blikovan		
9DAC02AB-6115-4EF3-9A89-FC	2442A71E7AC	^
<		>

# 2.2 Search and Edit subscription

By click on **MSP Subscription List** on the left menu, it will open screen with all ordered licenses. You can search for a license at any of the listed criteria (Product, SKU, License Expiration, SubscriptionID, Activation Code, Company Name).

- Subs	cription ID:					License Expi	ration:			
Subs	cription ID:				~					
						SKU:				
Activ	ation Code:					Company Na	me:			
<b>Q</b>	Search 🗙 Clear	📥 Export								
Filter	red list:									
	MSP	Company Name	City	Country	Product		SKU	Quantity	Subscription ID	Activation Code
1	Bluth Company	Tunel d.o.o.	Sarajevo	Bosnia and Herzegovina	Kaspersky Endpoint Security for Bus	siness - Basic	KL4864XIEMG	5	1a00c301-10c8-9d6e-0ecc-39de0e709b02	D7942163-27A6-4C58-9346-85FE2B77F269
2	Bluth Company	UKC Mostar	Mostar	Bosnia and Herzegovina	Kaspersky Endpoint Security for Bus	siness - Basic	KL4864XIKMG	14	2000c301-10c8-9d6e-0ecc-39de0e72586f	FA946461-8D1F-4F0F-95E1-AFAF884A46BB
3	Bluth Company	Osnovni sud Bugojno	Doboj	Bosnia and Herzegovina	Kaspersky Security for Virtualization	, Core	KL4551XIKMG	10	2600c301-10c8-9d6e-0ecc-39de0e753f77	A34806F0-E32A-4645-AA72-067CD81F06A
4	Bluth Company	Bingo promet d.o.o.	Zagreb	Croatia	Kaspersky Security for Virtualization	Server	KL4251XIEMG	6	2c00c301-10c8-9d6e-0ecc-39de0e779a90	E6E772F9-2727-471D-A2C3-77F2B9B3EE9
5	Bluth Company	Poliidinika Srce	Zadar	Croatia	Kaspersky Endpoint Security for Bus	siness - Basic	KL4864XIEMG	9	3200c301-10c8-9d6e-0ecc-39de0e7afe9e	DD0A699D-778A-4949-B87B-25FC3AA04B
6	Bluth Company	Prerada voća d.o.o.	Beograd	Serbia	Kaspersky Endpoint Security for Bus	siness - Basic	KL4864XIKMG	12	3800c301-10c8-9d6e-0ecc-39de0e83427a	FE0D0CC5-6D16-4671-95CE-28BC6A1F21
7	Bluth Company	Big Big d.o.o.	Novi Sad	Serbia	Kaspersky Security for Virtualization	Desktop	KL4151XIEMG	8	3e00c301-10c8-9d6e-0ecc-39de0e85a76c	82929E0E-E394-46C5-82B9-E88A586F3B0
8	Bluth Company	test company	Test city	Croatia	Kaspersky Endpoint Security for Bus	siness - Basic	KL4864XIKMG	12	0200/901-10c8-9d6e-0ecc-39de5563eb97	1F3CBAD8-4C45-4E95-9CBD-101E9F91F3
9	Bluth Company	Big Kahuna Burger	Davos	Switzerland	Kaspersky Endpoint Security for Bus	siness - Basic	KL4864XIKMG	14	0200ee02-10c8-9d5e-0ecc-39df2fb0c262	50F2058E-AA44-4DD2-954F-5638A735180
10	Bluth Company	Compuglobalhypermeganet	Geneve	Switzerland	Kaspersky Endpoint Security for Bus	siness - Basic	KL4864XIKMG	10	0200ef02-10c8-9d6e-0ecc-39df2ffaaec0	6BDDB935-245E-4595-AD0C-BFCF3C5164
11	Bluth Company	Prerada voća d.o.o.	Beograd	Serbia	Kaspersky Endpoint Security for Bus	siness - Basic	KL4864XIKMG	10	10011000-10c8-9d6e-0ecc-39e02575d982	9DAC02AB-6115-4EF3-9A89-FC442A71E7A

By selecting corresponding row in the table and click on the button **Edit** (or just double-click), it will open window where you can manage your selected license.

							Test Custo
MSP Subscription Lis	st - Edit Content					)	
						^	a
Customer Deta	iils			<ul> <li>Product Details</li> </ul>		-	
Customer / Com	pany Name:			Select product:			
Prerada voća d.o	0.0.			Kaspersky Endpoint Security for Business - Basic		1	
Address Line 1:				Quantity:			
Milana Rakića 1	23			10	4		
Address Line 2:				SKU:			
				KL4864XIKMG			
City:			Post Code:	List Price:	End user amount:		
Beograd			11000	7.70€	77.00€		
Country:		State:		Total Active Licenses:	Commitment for Grace Period:		346-85FE2B77F
Serbia	×			77	500		5E1-AFAF884A46
E-mail:				MSP Band:	MSP List Price:		472-067CD81F06
pv@gmail.com				500	1.67€		2C3-77F2B9B3E
Web Site:				MSP discount:	MSP amount:		387B-25FC3AA04
www.pv.rs				22.00%	13.03€		95CE-28BC6A1F
Phone:		Fax:		Subscription ID:	Activation Code:		2B9-E88A586F3
011 123 456				10011000-10c8-9d6e-0ecc-39e02575d982	9DAC02AB-6115-4EF3-9A89-FC442A71E7AC		9CBD-101E9F91
Contact Person:				Last Request:	License Expiration:		54F-5638A7351
				Create	unlimited		AD0C-BFCF3C51
				Subscription Status:			A89-FC442A71E
				Active			
Request List:						_	
Command	Time	ErrorCode	ErrorMessage				
1 Create	05.07.2017 15:05:39						
		SoftCancel	HardCancel     ModifyAt	tributes 🍯 ModifyQuantity 🤯 Reduce 🏐 Recreate	P Renew		
	L		12 mouth			~	
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# 2.2.1 Soft Cancel – cancel subscription from MSP Partner

**Soft Cancel** is used to cancel the subscription when MSP Partner has not receive the payment from the Subscriber, but it is expected that the Subscriber will renew the subscription. The license will be active until the end of the current month.

MSP Subscription	-				Test Customer 1
New MSP Subscription					
<ul> <li>MSP Subscription List</li> </ul>					
Reports	Customer Details	Soft Cancel	×		-
🛤 Register	Customer / Company Name: Prerada voća d.o.o.		Cancel 2 Sic		
	Address Line 1:	Are you sure you want to do some	Cancerr		
		* License will be active until the end	of the month.		
	Address Line 2:				
	City:		Yes No	End user amount:	
	11000	7.70€	77.00€		
	Country:	State:	Total Active Licenses:	Commitment for Grace Period:	346-85FE2B77F269
	Serbia				5E1-AFAF884A46BB
	E-mail:		MSP Band:	MSP List Price:	A72-067CD81F06A4
	pv@gmail.com			1.67€	2C3-77F2B9B3EE9E 387B-25FC3AA04BF7
	Web Site:		MSP discount:	MSP amount:	
	www.pvrs		22.00%	13.03€	95CE-28BC6A1F2185 289-E88A586F38D5
		Fax:	Subscription ID:	Activation Code:	
	011 123 456			9DAC02AB-6115-4EF3-9A89-FC442A71E7AC	9CBD-101E9F91F3CD 54F-5638A735180E
	Contact Person:		Last Request:	License Expiration:	4D0C-BFCF3C516A76
					IA89-FC442A71E7AC
			Subscription Status:		M09-FC442A/TE/AC
	1 Create 05.07.201	7 15:05:39			
			outes 📑 ModifyQuantity 🜍 Reduce 📮 Recreate	1 Dec. 10	
		A concenter A HardCancer	Reduce S Recreate	2 Renew	
	Copyright © 2015-2017 Naskom. All rights	reserved.			Version 2.3.1

	Message	×		
	Successfully SoftCancel License.			
Customer Details				
Customer / Company Name:		Close		
		Kaspersky Endpoint Security for Business - Basic		
Address Line 1:		Quantity:		
Milana Rakića 123			5	-
Address Line 2:		SKU:		
		KL4864XIKMG		
City:	Post Code:	List Price:	End user amount:	
Beograd		7.70€	77.00€	
Country:	State:	Total Active Licenses:	Commitment for Grace Period:	
Serbia 🗸		67		
E-mail:		MSP Band:	MSP List Price:	
			1.67€	
Web Site:		MSP discount:	MSP amount:	
www.pv.rs		22.00%	13.03€	
Phone:	Fax:	Subscription ID:	Activation Code:	
011 123 456			9DAC02AB-6115-4EF3-9A89-FC442A71E7AC	4
Contact Person:		Last Request:	License Expiration:	
		SoftCancel		
		Subscription Status:		
		Active until the date of cancellation: 01.08.2017		
Request List:				
	rrorCode ErrorMessage			
1 SoftCancel 06.07.2017 09:34:07				
2 Create 05.07.2017 15:05:39				
	SoftCancel 💿 HardCancel 📄 ModifyAttribu	rtes 📑 ModifyQuantity 🔯 Reduce 🍃 Recreate 🧿	Renew	

You may notice that the Subscription Status is changed.

MSP Subscription						Test Customer 1	•;
O New MSP Subscription	MSP Subscription List - Edit Content				×		
<ul> <li>MSP Subscription List</li> </ul>					^		
Reports	Customer Details		<ul> <li>Product Details</li> </ul>	-			
III Register	Customer / Company Name: Prerada voća d.o.o.		Select product: Kaspersky Endpoint Security for Business - Basic	V			
	Address Line 1:		Quantity:				
	Milana Rakića 123		10	\$			
	Address Line 2:		SKU: KL4864XIRMG		- 11		
	City:	Post Code:	List Price:	End user amount:			
	Beograd	11000	7.70€	77.00€			
	Country:	State:	Total Active Licenses:	Commitment for Grace Period:		346-85FE2B77F269	
	Serbia	~	67	500		5E1-AFAF884A46BB	
	E-mail:		MSP Band:	MSP List Price:		472-067CD81F06A4	
	pv@gmail.com		500	1.67€		2C3-77F2B9B3EE9E	
	Web Site:		MSP discount:	MSP amount:		387B-25FC3AA04BF7	
	www.pvrs		22.00%	13.03€		95CE-28BC6A1F2185	
	Phone:	Fax:	Subscription ID:	Activation Code:		2B9-E88A586F3BD5	
	011 123 456		10011000-10c8-9d6e-0ecc-39e02575d982	9DAC02AB-6115-4EF3-9A89-FC442A71E7AC		9CBD-101E9F91F3CD	
	Contact Person:		Last Request:	License Expiration:		54F-5638A735180E 4D0C-BFCF3C516A76	
			SoftCancel	unlimited			
			Subscription Status:				
			Active until the date of cancellation: 01.08.2017				
							Þ
	Request List:						
	Command Time	ErrorCode ErrorMessage					
	1 SoftCancel 06.07.2017 09:34:07						
	2 Create 05.07.2017 15:05:39						
		🖹 SottCancel 📄 HardCancel 📝 Modify/	Attributes 📑 ModityQuantity 🔯 Reduce ⊃ Recreate 💿 f	Renew	~		
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# 2.2.2 Hard Cancel – cancel subscription on Subscriber initiative

Hard Cancel is used to cancel the subscription when Subscriber decide to stop the existing subscription.

MSP Subscription	-				Test Customer 1 🔍
New MSP Subscription					
<ul> <li>MSP Subscription List</li> </ul>					^
Reports	Customer Details	-	Product Details	-	
Register	Customer / Company Name: Prerada voĉa d.o.o. Address Line 1:		Select product: Kaspersky Endpoint Security for Business - Basic Quantity:	V	
	Milana Rakića 123 Address Line 2:		10 <b>SKU:</b> KL.4864XIKMG	\$	
	City: Beograd	Post Code: 11000	List Price: 7.706	End user amount: 77.00€	346-85FE2877F269
	Country: Serbla E-mail:	State:	Total Active Licenses: 77 MSP Band:	Commitment for Grace Period: 500 MSP List Price:	5E 1-AFAF884A46BB A72-067CD81F06A4
	pv@gmail.com		500	1.67€	2C3-77F2B9B3EE9E 187B-25FC3AA04BF7
	Web Site: www.pv.rs		MSP discount: 22.00%	MSP amount: 13.03€	95CE-28BC6A1F2185
	Phone: 011 123 456	Fax:	Subscription ID: 10011000-10c8-9d8e-0ecc-39e02575d982	Activation Code: 9DAC02AB-6115-4EF3-9A89-FC442A71E7AC	9CBD-101E9F91F3CD
	Contact Person:		Last Request: Renew	License Expiration: 2018-12-01 00:00:00	154F-5638A735180E AD0C-BFCF3C516A76 A89-FC442A71E7AC
			Subscription Status: Active		
	Request List:				
	Command Time	ErrorMessage			
	1 Renew 06.07.2017 09:38:25				
	2 SoftCancel 06.07.2017 09:34:07 3 Create 05.07.2017 15:05:39				
		SoftCancel	The ModifyQuantity Reduce Recreate	tonew	~
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Canceled license will remain active until the end of the current month. From the first day of the next month, license will be inactive and user will no longer be able to use the application.

usto	mer Details			Hard Cancel	×		-
Cust	omer / Company Nam	e:					
Prer	rada voća d.o.o.			Are you sure you want to do Hard Cancel?	?	sic	
	ress Line 1:				•		
	na Rakića 123			* License will be active until the end of the mor	nth.		
Addr	ess Line 2:						
					Yes No		
City:					Yes No	End user amount:	
Beog				11000	7.70€	77.00€	
Coun	ntry:		State:		Total Active Licenses:	Commitment for Grace Period:	
Ser	bia						
E-ma	ail:				MSP Band:	MSP List Price:	
	gmail.com					1.67€	
Web	Site:				MSP discount:	MSP amount:	
WAW					22.00%	13.03€	
Phon	ne:		Fax:		Subscription ID:	Activation Code:	
	123 456				10011000-10c8-9d6e-0ecc-39e02575d982	9DAC02AB-6115-4EF3-9A89-FC442A71E7AC	±
Cont	act Person:				Last Request:	License Expiration:	
					Renew		
					Subscription Status:		
					Active		
Requ	iest List:						
	Command	Time	ErrorCode	ErrorMessage			
1	Renew	06.07.2017 09:38:25					
2	SoftCancel	06.07.2017 09:34:07					
	Create	05.07.2017 15:05:39					

				Message			×		
				Successfully Hard	I Cancel License.				
	omer Details								-
Cust	tomer / Company Na	ime:					Close		
Prer						Naspersky Er	opoint Security for Busiliess - Basic		
Addr	ress Line 1:					Quantity:			
Mila	ina Rakića 123								١
Addr	ress Line 2:					SKU:			
						KL4864XIKMG			
City:				Post Code:		List Price:		End user amount:	
Beo						7.70€		77.00€	
Cour	ntry:		State:			Total Active Lie	censes:	Commitment for Grace Period:	
Ser	rbia								
E-ma	ail:					MSP Band:		MSP List Price:	
	)gmail.com							1.67€	
Web	Site:					MSP discount:		MSP amount:	
ww	w.pv.rs					22.00%		13.03€	
Phor	ne:		Fax:			Subscription I		Activation Code:	_
	123 456						8-9d6e-0ecc-39e02575d982	9DAC02AB-6115-4EF3-9A89-FC442A71E7AC	*
Cont	tact Person:					Last Request:		License Expiration:	
						HardCancel			
						Subscription S	tatus:		
						Active until the	date of cancellation: 01.08.2017		
Requ	uest List:								
	Command	Time	ErrorCode	ErrorMessage					
	HardCancel	06.07.2017 09:41:14							
2		06.07.2017 09:38:25							
3	SoftCancel	06.07.2017 09:34:07							
							📝 Reduce 🛛 🔵 Recreate 🥥		

# 2.2.3 Renew product subscription

**Renew** command is used to renew cancelled or expired subscription without modifying any parameters. It is used also to extend subscription expiration date for limited subscription.

ustomer D	oetails			<ul> <li>Product Details</li> </ul>		-
Customer / C	Company Name:			Select product:		
Prerada voć	a d.o.o.			Kaspersky Endpoint Security for Bus	iness - Basic	$\sim$
Address Lin	e 1:			Quantity:		
Milana Raki	ća 123			10		-
Address Lin	e 2:			SKU:		
				KL4864XIKMG		
City:			Post Code:	List Price:	End user amount:	
Beograd			11000	7.70€	77.00€	
Country:		State:		Total Active Licenses:	Commitment for Grace Period:	
Serbia		$\sim$		67	500	
E-mail:				MSP Band:	MSP List Price:	
pv@gmail.c	om			500	1.67€	
Web Site:				MSP discount:	MSP amount:	
www.pv.rs				22.00%	13.03€	
Phone:		Fax:		Subscription ID:	Activation Code:	
011 123 456	5			10011000-10c8-9d6e-0ecc-39e0257	5d982 9DAC02AB-6115-4EF3-9A89-FC442A71E7	7AC 📩
Contact Pers	son:			Last Request:	License Expiration:	
				SoftCancel	unlimited	
				Subscription Status:		
				Active until the date of cancellation: 0	1.08.2017	
Request List						
Comn		ErrorCode	ErrorMessage			
1 SoftCa						
2 Create	05.07.2017 15:05:39					

You can choose new expiration date, in our example expiration date is 2018-12, which means that the license will be active to 30.11.2018 and from 01.12.2018 will be expired.

ustomer Details			Renew Product			×			
Customer / Company	Name:								
Prerada voća d.o.o.		<b>[</b>	lew Expiration Date:	ition Date:					
Address Line 1: Milana Rakića 123			2018-12			<b>m</b>			
Address Line 2:		· · · · · · · · · · · · · · · · · · ·	re you sure you want	to do Renew produ	ct?				
City:			For Unlimited Expiration	Date leave blank Dat	a field		End user amount:		
Beograd			T of offinitied Expiration	Date leave blank Dat	s noid.		77.00€		
Country:		State:					Commitment for Grace Period:		
Serbia						Yes No			
E-mail:					MSP Band:	~	MSP List Price:		
pv@gmail.com							1.67€		
Web Site:					MSP discount:		MSP amount:		
www.pv.rs					22.00%		13.03€		
Phone:		Fax:			Subscription ID:		Activation Code:		
011 123 456					10011000-10c8-9d6e-0ecc-3		9DAC02AB-6115-4EF3-9A89-FC442A71E7AC	초	
Contact Person:					Last Request:		License Expiration:		
					SoftCancel				
					Subscription Status:				
					Active until the date of cancell				
Request List:									
Command	Time	ErrorCode							
1 SoftCancel	06.07.2017 09:34:07								
2 Create	05.07.2017 15:05:39								

			Message		×		
			Successfully Renew Prod	ct License.	_		
Customer Details							-
Customer / Company I Prerada voća d.o.o.	Name:			казретьку спороли зесо			
Address Line 1:				Quantity:			
Milana Rakića 123							
Address Line 2:				SKU:			
				KL4864XIKMG			
City:			Post Code:	List Price:		End user amount:	
Beograd				7.70€		77.00€	
Country:		State:		Total Active Licenses:		Commitment for Grace Period:	
Serbia							
E-mail:				MSP Band:		MSP List Price:	
						1.67€	
Web Site:				MSP discount:		MSP amount:	
www.pv.rs				22.00%		13.03€	
Phone:		Fax:		Subscription ID:		Activation Code:	
011 123 456				10011000-10c8-9d6e-0ecc	-39e02575d982	9DAC02AB-6115-4EF3-9A89-FC442A71E7AC	초
Contact Person:				Last Request:		License Expiration:	
				Renew			
				Subscription Status:			
				Active			
Request List:							
Command	Time	ErrorCode	ErrorMessage				
1 Renew	06.07.2017 09:38:25						
2 SoftCancel	06.07.2017 09:34:07						
3 Create	05.07.2017 15:05:39						
			😔 HardCancel 📷 M	difyAttributes 📑 ModifyQuantity 😨 Reduce		Renew	

You may notice that the Subscription Status and License Expiration is changed.

#### 2.2.4 Recreate product subscription

**Recreate** command is used to renew cancelled or expired subscription with subscription parameters modification. MSP Partner can recreate the subscription in the following states: Expired, SoftCanceled, HardCanceled.

usto	mer Details				<ul> <li>Product Details</li> </ul>		-	
Cust	omer / Company N	ame:			Select product:			
Poli	klinika Srce				Kaspersky Endpoint Security for B	Kaspersky Endpoint Security for Business - Basic		
Addr	ress Line 1:				Quantity:			
Jaru	inska ulica 44				9		٢	
Addr	ess Line 2:				SKU:	SKU:		
					KL4864XIEMG			
City:				Post Code:	List Price:	End user amount:		
Zad	ar			23000	10.00€	90.00€		
Cour	ntry:		State:		Total Active Licenses:	Commitment for Grace Period:		
Cro	patia	`	1		67	500		
E-ma	ail:				MSP Band:	MSP List Price:		
nina	a@p-srce.hr				500	1.67€		
Web	Site:				MSP discount:	MSP amount:		
ww	w.p-srce.hr				22.00%	11.72€		
Phor	ie:		Fax:		Subscription ID:	Activation Code:		
023	233 233				3200c301-10c8-9d6e-0ecc-39de0	e7afe9e DD0A699D-778A-4949-B87B-25FC3AA04BF7	*	
	act Person:				Last Request:	License Expiration:		
Nin	a Rojc				HardCancel	unlimited		
					Subscription Status:			
					Expire - Cancelation Date : 01.05.2	017		
Requ	Jest List:							
	Command	Time	ErrorCode	ErrorMessage			_	
1	GetDetails	05.04.2017 22:00:57						
2	HardCancel	05.04.2017 22:00:49						

			Message			
			Successfully Recreate			
Customer Details						
Customer / Compan	y Name:			Close		
Poliklinika Srce				Vasheiskà Eurohonu Secruità Ioi Brisuess - Basic		
Address Line 1:				Quantity:		
Jarunska ulica 45						
Address Line 2:				SKU:		
				KL4864XIKMG		
City:			Post Code:	List Price:	End user amount:	
Zadar				7.70€	77.00€	
Country:		State:		Total Active Licenses:	Commitment for Grace Period:	
Croatia						
E-mail:				MSP Band:	MSP List Price:	
nina@p-srce.hr					1.67€	
Web Site:				MSP discount:	MSP amount:	
www.p-srce.hr				22.00%	13.03€	
Phone:		Fax:		Subscription ID:	Activation Code:	
				3200c301-10c8-9d6e-0ecc-39de0e7afe9e	DD0A699D-778A-4949-B87B-25FC3AA04BF7	÷ .
Contact Person:				Last Request:	License Expiration:	
				Recreate		
				Subscription Status:		
				Active		
Request List:						
Command	Time	ErrorCode	ErrorMessage			
1 Recreate	06.07.2017 09:44:01					
2 GetDetails	05.04.2017 22:00:57					
3 HardCancel	05.04.2017 22:00:49					
			👄 HardCancel 🛛	🐉 ModifyQuantity 🛛 🐼 Reduce 💿 Recreate	Renew	

# 2.2.5 Modify Attributes – update Customer information

Modify Attributes command is used to modify Subscriber (Customer) information.

Customer Details				-	Product Details		-
Customer / Company Name:					Select product:		
Prerada voća d.o.o.					Kaspersky Endpoint Security for Business - Basic	c	$\sim$
Address Line 1:					Quantity:		
Milana Rakića 123					12		-
Address Line 2:					SKU:		
					KL4864XIKMG		
City:			Post Code:		List Price:	End user amount:	
Beograd			11000		7.70€	92.40€	
Country:		State:			Total Active Licenses:	Commitment for Grace Period:	
Serbia	$\sim$				77	500	
E-mail:					MSP Band:	MSP List Price:	
pv@gmail.com					500	1.67€	
Web Site:					MSP discount:	MSP amount:	
www.pv.rs					22.00%	15.63€	
Phone:		Fax:			Subscription ID:	Activation Code:	
011 123 456					3800c301-10c8-9d6e-0ecc-39de0e83427a	FE0D0CC5-6D16-4671-95CE-28BC6A1F2185	5 📥
Contact Person:					Last Request:	License Expiration:	
Petar Petrović					Create	unlimited	
					Subscription Status:		
					Active		
Request List:							
Command Time		orCode	ErrorMessage				
1 Create 23.03.2	2017 18:03:27						

ustomer Details				<ul> <li>Product Details</li> </ul>	
Customer / Company N	lame:			Select product:	
Prerada voća d.o.o.				Kaspersky Endpoint Security for Business - E	Basic ~
Address Line 1:				Quantity:	
Milana Rakića 123				12	\$
Address Line 2:				SKU:	
				KL4864XIKMG	
City:			Post Code:	List Price:	End user amount:
Beograd			11000	7.70€	92.40€
Country:		State:		Total Active Licenses:	Commitment for Grace Period:
Serbia	•	1		77	500
E-mail:				MSP Band:	MSP List Price:
pv@gmail.com				500	1.67€
Web Site:				MSP discount:	MSP amount:
www.pv.rs				22.00%	15.63€
Phone:		Fax:		Subscription ID:	Activation Code:
011 123 456				3800c301-10c8-9d6e-0ecc-39de0e83427a	FE0D0CC5-6D16-4671-95CE-28BC6A1F2185
Contact Person:				Last Request:	License Expiration:
Petar Petrović				Create	unlimited
				Subscription Status:	
				Active	
Request List:					
Command	Time	ErrorCode	ErrorMessage		
1 Create	23.03.2017 18:03:27				

			Successfully Modify Attributes.			
ustomer Details						
Customer / Company Name				Close		
Prerada voća d.o.o.				Kaspelsky Endpoint Security for Business - 1	DasiC	
Address Line 1:				Quantity:		
Milana Rakića 120						
Address Line 2:				SKU:		
				KL4864XIKMG		
City:			Post Code:	List Price:	End user amount:	
Beograd				7.70€	92.40€	
Country:		State:		Total Active Licenses:	Commitment for Grace Period:	
Serbia						
E-mail:				MSP Band:	MSP List Price:	
pv@gmail.com					1.67€	
Web Site:				MSP discount:	MSP amount:	
www.pv.rs				22.00%	15.63€	
Phone:		Fax:		Subscription ID:	Activation Code:	
011 123 456				3800c301-10c8-9d6e-0ecc-39de0e83427a	FE0D0CC5-6D16-4671-95CE-28BC6A1F2185	÷,
Contact Person: Petar Petrović				Last Request:	License Expiration:	
				Create		
				Subscription Status:		
				Active		
Request List:						
	Time	ErrorCode	ErrorMessage			
	06.07.2017 09:47:40					
	23.03.2017 18:03:27					

## 2.2.6 Modify the quantity of protected devices

**Modify Quantity** command is used to modify (increase or decrease) the number of protected devices within the subscription without changing the activation code.

ustomer Details				<ul> <li>Product Details</li> </ul>			-
Customer / Company	Name:			Select product:			
Prerada voća d.o.o.				Kaspersky Endpoint Security for Busin	ness - Basic		$\sim$
Address Line 1:				Quantity:			
Milana Rakića 123				10			÷.
Address Line 2:				SKU: KL4864XIKMG			
City:			Post Code:	List Price:	End	user amount:	
Beograd			11000	7.70€	77.		
Country:		State:		Total Active Licenses:		mitment for Grace Period:	
Serbia	N			87	500		
E-mail:				MSP Band:		List Price:	
pv@gmail.com				500	1.6	7€	
Web Site:				MSP discount:	MSF	amount:	
www.pv.rs				22.00%	13.	03€	
Phone:		Fax:		Subscription ID:		vation Code:	_
011 123 456				10011000-10c8-9d6e-0ecc-39e02575	d982 9D	AC02AB-6115-4EF3-9A89-FC442A71E7AC	*
Contact Person:				Last Request:		nse Expiration:	
				Renew	201	9-01-01 00:00:00	
				Subscription Status:			
				Active			
Request List:							
Command	Time	ErrorCode	ErrorMessage				
1 Renew	08.07.2017 22:16:51						_
2 HardCancel	06.07.2017 09:41:14						
3 Renew	06.07.2017 09:38:25	SoftCancel	HardCancel 😿 ModifyA	Attributes ModifyCluantity 🐼 Reduce 🥥 Rec	create 🔘 Renew		
		SoftCancel	HardCancel     HardCancel	Attributes ModifyCluantity 🐼 Reduce 🥥 Red	create 💿 Renew		
ubscription List -		SofiCancel	HardCancet     Modify	Attributes ModifyCuantity 3 Reduce Reduce Reduce	create 📀 Renew		
ubscription List - ustomer Details	Edit Content	SofiCancel	HardCancel     Modify	- Product Details	create 📀 Renew		_
ubscription List - ustomer Details Customer / Company	Edit Content	SoftCancel	HardCancel     Modify	Product Details     Select product:			-
ubscription List - ustomer Details Customer / Compan Prerada voća d.o.o.	Edit Content	SoftCancel	HardCancel     Kodify	Product Details     Select product     Kaspersky Endpoint Security for Busin			
ubscription List - ustomer Details Customer / Compan Prerada voča d.o. Address Line 1:	Edit Content	SoftCancel	HardCancel	Product Details     Select product:     Kaspersky Endpoint Security for Busin     Quantity:			
ubscription List - ustomer Details Customer / Compan Prerada voća do.o. Address Lim 1: Milana Rakića 123	Edit Content	SoftCancel	HardCancet     Modify	Product Details     Select product:     Kaspersky Endpoint Security for Busin     Countity:     10			
ubscription List - ustomer Details Customer / Compan Prerada voča d.o. Address Line 1:	Edit Content	SetCancel	HardCancel     Modify	Product Details     Select product:     Kaspersky Endpoint Security for Busin     Quantity:			
ubscription List - ustomer Details Customer / Compan Prerada voća d.o.o. Address Line 1: Milana Rakića 123 Address Line 2:	Edit Content	SoftCancel		Product Details     Select product:     Kaspersky Endpoint Security for Busin     [10]     SKL     KL4884XKMG	ness - Basic	user amount:	
ubscription List - ustomer Details Customer / Compan Prerada voća d.o.o. Address Line 1: Milana Rakića 123 Address Line 2:	Edit Content		HardCancel     ModifyA	Product Details     Select product:     Kaspersky Endpoint Security for Busin     Quantity:     10     SKU:	ness - Basic	user amount: 00€	
ubscription List - ustomer Details Customer / Company Prerada voća d.o.o. Address Line 1: Milana Rakića 123 Address Line 2: City: Beograd	Edit Content	State:	Post Code:	Product Details     Select product:     Kaspersky Endpoint Security for Busin     Quantity:     10     SKU:     KL4884AKMMG     List Price:	ness - Basic End 77.		
ubscription List - ustomer Details Customer / Company Prerada voća d.o.o. Address Line 1: Milana Rakića 123 Address Line 2: City: Beograd	Edit Content	State:	Post Code:	Product Details     Select product:     Kaspersky Endpoint Security for Busin     Quantity:     10[     SKI:     KL4884/0KMG     List Price:     7.70€	ness - Basic End 77.	00€ Imitment for Grace Period:	
ubscription List - ustomer Details Customer / Company Prerada voća d.o.o. Address Line 1: Milana Rakića 123 Address Line 2: City: Beograd Country: Serbia	Edit Content / Name:	State:	Post Code:	Product Details     Select product     Kaspersky Endpoint Security for Busin     Countity:     10     SkU:     KL4864/0KMG     List Price:     7.70€     Total Active Licenses:	ness - Basic End 77. Con 500	00€ Imitment for Grace Period:	
ubscription List - ustomer Details Customer / Compan Prerada voća do o. Address Line 1: Miliana Rakića 123 Address Line 2: City: Beograd Country:	Edit Content / Name:	State:	Post Code:	Product Details     Select product:     Kaspersky Endpoint Security for Busin     Ouantity:     10     SKU:     KL4864XKMG     List Price:     7.70€     Total Active Licenses:     87	ness - Basic End 77. Con 500	DDE Imitment for Grace Period: P List Price:	
ubscription List - ustomer Details Customer / Compan Prerada voća do o. Address Line 1: Milana Rakića 123 Address Line 2: City: Beograd County: Serbia E-mail: Pr@gmail.com	Edit Content / Name:	State:	Post Code:	Product Details     Select product     Kaspersky Endpoint Security for Busin     Countity:     10     SKI:     KL4864/0KMG     List Price:     7.70€     Total Active Licenses:     87     MSP Band:     500     MSP discount:	ness - Basic End 77. Con 500 MSS 1.6. MSS	00€ Imitment for Grace Period: P List Price: P€ P amount:	
ubscription List - ustomer Details Customer / Company Prerada voča do.o. Address Line 2: Milana Rakida 123 Address Line 2: City: Beograd Country: Serbia E-mail: pv@gmail.com	Edit Content / Name:	State:	Post Code:	<ul> <li>Product Details</li> <li>Select product: Kaspersky Endpoint Security for Busin</li> <li>Quantity: 10</li> <li>SKU: KL4884/0KMG</li> <li>List Price: 7.70€</li> <li>Total Active Licenses: 87</li> <li>MSP Band: 500</li> </ul>	ness - Basic End 77. Con 500 MSS 1.6 NSS 1.3.	00€ imitment for Grace Period: P List Price: P€ Pamount: 03€	
ubscription List - ustomer Details Customer / Company Prerada voća do.o. Address Line 2: Milana Rakića 123 Address Line 2: City: Beograd Country: Serbia E-mail: pv@gmail.com Web Site: www.pvrS	Edit Content / Name:	State:	Post Code:	<ul> <li>Product Details</li> <li>Select product: Kaspersky Endpoint Security for Busin Quantity: 10 </li> <li>KKU: KL4864A0KMG</li> <li>List Price: 7.706</li> <li>Total Active Licenses: 87</li> <li>MSP Band: 500</li> <li>MSP Band: 500</li> <li>Subscription ID:</li> </ul>	ness - Basic End 77. Com 500 MSS 1.6 MSS 1.8 3.3 Acti	00년 imitment for Grace Period: 	
ubscription List - ustomer Details Customer / Company Prerada voća do o. Address Line 1: Milana Rakića 123 Address Line 2: City: Beograd Country: Serbia E-mail: pv@gmail.com Web Site: www.purs Phone: 011 123 456	Edit Content / Name:	State:	Post Code:	<ul> <li>Product Details</li> <li>Select product: Kaspersky Endpoint Security for Busin Ocuanity: 10</li> <li>SKIL</li> <li>KL4864/0KMG</li> <li>List Price: 7.70€</li> <li>Total Active Licenses: 87</li> <li>MSP Band: 500</li> <li>MSP discount: 22.00%</li> </ul>	ness - Basic End 77. Com 500 MSS 1.6 MSS 1.8 3.3 Acti	00€ imitment for Grace Period: P List Price: P€ Pamount: 03€	
ubscription List - ustomer Details Customer / Company Prerada voća do o. Address Line 1: Milana Rakića 123 Address Line 2: City: Beograd Country: Serbia E-mail: pv@gmail.com Web Site: www.purs Phone: 011 123 456	Edit Content / Name:	State:	Post Code:	<ul> <li>Product Details</li> <li>Select product</li> <li>Kaspersky Endpoint Security for Busin</li> <li>Cuantity:</li> <li>I</li> <li>SKU:</li> <li>KL48840KMG</li> <li>List Price:</li> <li>7.706</li> <li>Total Active Licenses:</li> <li>87</li> <li>MSP Band:</li> <li>500</li> <li>MSP discount:</li> <li>22.00%</li> <li>Subscription ID:</li> <li>10011000-10c8-9d6e-0ecc-39e02575</li> <li>Last Request:</li> </ul>	ness - Basic End 77. Com 500 MSS 1.6 1.6 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3	200€ mittment for Grace Period: ) List Price: 7€ amount: 336 vation Code: AC02A8-6115-4EF3-9A89-FC442A71E7AC nse Expiration:	
ubscription List - ustomer Details Customer / Company Prerada voća do o. Address Line 1: Milana Rakića 123 Address Line 2: City: Beograd Country: Serbia E-mail: pv@gmail.com Web Site: www.purs Phone: 011 123 456	Edit Content / Name:	State:	Post Code:	<ul> <li>Product Details</li> <li>Select product: Kaspersky Endpoint Security for Busin</li> <li>Quantity: 10</li> <li>SKU: KL4884X0KMG</li> <li>List Price: 7.70€</li> <li>Total Active Licenses: 87</li> <li>MSP Band: 500</li> <li>MSP Band: 500</li> <li>Subscription ID: 10011000-10c8-9d8e-0ecc-39e025755</li> </ul>	ness - Basic End 77. Com 500 MSS 1.6 1.6 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3	006 mitment for Grace Period: > List Price: 76 amount: 036 0306 0306 0308 0 0 0 0 0 0 0 0 0 0 0 0 0	
ubscription List - ustomer Details Customer / Company Prerada voća do o. Address Line 1: Milana Rakića 123 Address Line 2: City: Beograd Country: Serbia E-mail: pv@gmail.com Web Site: www.purs Phone: 011 123 456	Edit Content / Name:	State:	Post Code:	<ul> <li>Product Details</li> <li>Select product: Kaspersky Endpoint Security for Busin Quantity: 101</li> <li>SKI: KL4884XKMG</li> <li>List Price: 7.706</li> <li>Total Active Licenses: 87</li> <li>MSP Band: 500</li> <li>MSP Band: 500</li> <li>Subscription ID: 10011000-10c3-9d6e-0ecc-39e02575</li> <li>Last Request: Renew</li> <li>Subscription Status:</li> </ul>	ness - Basic End 77. Com 500 MSS 1.6 1.6 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3	200€ mittment for Grace Period: ) List Price: 7€ amount: 336 vation Code: AC02A8-6115-4EF3-9A89-FC442A71E7AC nse Expiration:	
ubscription List - ustomer Details Customer / Company Prerada voća do o. Address Line 1: Milana Rakida 123 Address Line 2: City: Beograd Country: Serbia E-mail: pv@gmail.com Web Site: www.purs Phone: 011 123 456	Edit Content / Name:	State:	Post Code:	<ul> <li>Product Details</li> <li>Select product</li> <li>Kaspersky Endpoint Security for Busin</li> <li>Countity:</li> <li>10</li> <li>SKI:</li> <li>KL 4864/0KMG</li> <li>List Price:</li> <li>7.70€</li> <li>Total Active Licenses:</li> <li>87</li> <li>MSP Band:</li> <li>500</li> <li>MSP discount:</li> <li>22.00%</li> <li>Subscription ID:</li> <li>10011000-1028-9d6e-0ecc-39e02575</li> <li>Last Request:</li> <li>Renew</li> </ul>	ness - Basic End 77. Com 500 MSS 1.6 1.6 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3	200€ mittment for Grace Period: ) List Price: 7€ amount: 336 vation Code: AC02A8-6115-4EF3-9A89-FC442A71E7AC nse Expiration:	
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ubscription List - ustomer Details Customer / Company Prerada voča do.o. Address Line 2: City: Beograd County: Serbia E-mail: pv@gmail.com Web Site: www.purs Phone: Otta 123 456 Contact Person:	Edit Content /Name:	✓ State:	Post Code: 11000	<ul> <li>Product Details</li> <li>Select product: Kaspersky Endpoint Security for Busin Quantity: 101</li> <li>SKI: KL4884XKMG</li> <li>List Price: 7.706</li> <li>Total Active Licenses: 87</li> <li>MSP Band: 500</li> <li>MSP Band: 500</li> <li>Subscription ID: 10011000-10c3-9d6e-0ecc-39e02575</li> <li>Last Request: Renew</li> <li>Subscription Status:</li> </ul>	ness - Basic End 77. Com 500 MSS 1.6 1.6 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3 1.3	200€ mittment for Grace Period: ) Utst Price: 7€ amount: 336 vation Code: AC02A8-6115-4EF3-9A89-FC442A71E7AC nse Expiration:	

You may notice that changing the number of protected devices, may automatically change the SKU and therefore the price. You don't have to worry about it, because the system will done this automatically. Also, Activation code will remain the same. All fields such as MSP Band, MSP List Price, Amount are only informative because the calculation will be made at the end of the month, based on the number of active licenses.

For calculation of Royalty amounts due to MSP partner for distribution of the Corporate (B2B) Products with one month license term for the corresponding Reporting period the following rule should be applied:

If the number of the Products with one month license term ordered during the Reporting period decreased during the Reporting period, recalculation of the Royalty should be made in the next Reporting period. If the number of the Products with the one month license term ordered during the Reporting period increased during the Reporting period, recalculation of the Royalty should be made in the current Reporting period.

	Ν	lessage		× .
	s	uccessfully Modify Quantity.		
Customer Details				-
Customer / Company Name:			Close	
Prerada voća d.o.o.			کې - Kaspersky Endpoint Security for Business	- Dasic V
Address Line 1:			Quantity:	
Milana Rakića 123			5	¢
Address Line 2:			SKU:	
			KL4864XIKMG	
City:		Post Code:	List Price:	End user amount:
Beograd			10.00€	50.00€
Country:	State:		Total Active Licenses:	Commitment for Grace Period:
Serbia				
E-mail:			MSP Band:	MSP List Price:
pv@gmail.com				1.67€
Web Site:			MSP discount:	MSP amount:
www.pv.rs			22.00%	39.00€
Phone:	Fax:		Subscription ID:	Activation Code:
011 123 456			10011000-10c8-9d6e-0ecc-39e02575d982	9DAC02AB-6115-4EF3-9A89-FC442A71E7AC
Contact Person:			Last Request:	License Expiration:
			ModifyQuantity	
			Subscription Status:	
			Active	
Request List:				
Command Time		rrorMessage		
1 ModifyQuantity 08.07.2017 22:18				
2 Renew 08.07.2017 22:16				
3 HardCancel 06.07.2017 09:41	:14			
		HardCancel     ModifyAttri	outes 📑 ModifyQuantity 🐻 Reduce 🗔 Recreate	

### 2.2.7 Reduce subscription period

**Reduce** command is used to reduce the subscription expiration date. MSP Partner should specify the new expiration date. If subscription was Unlimited, it becomes Limited. MSP Partner can reduce the subscription period for a subscription in Active state.

Customer Details				-	Product Details		_
Customer / Company Na	me:				Select product:		
Prerada voća d.o.o.					Kaspersky Endpoint Security for Business - Basic		$\sim$
Address Line 1:					Quantity:		
Milana Rakića 123					5		
Address Line 2:					SKU:		
					KL4864XIKMG		
City:			Post Code:		List Price:	End user amount:	
Beograd			11000		10.00€	50.00€	
Country:		State:			Total Active Licenses:	Commitment for Grace Period:	
Serbia		~			82	500	
E-mail:					MSP Band:	MSP List Price:	
pv@gmail.com					500	1.67€	
Web Site:					MSP discount:	MSP amount:	
www.pv.rs					22.00%	6.51€	
Phone:		Fax:			Subscription ID:	Activation Code:	
011 123 456					10011000-10c8-9d6e-0ecc-39e02575d982	9DAC02AB-6115-4EF3-9A89-FC442A71E7AC	*
Contact Person:					Last Request:	License Expiration:	
					ModifyQuantity	2019-01-01 00:00:00	
					Subscription Status:		
					Active		
Request List:							
Command	Time	ErrorCode	ErrorMessage				
1 ModifyQuantity	08.07.2017 22:18:36						
2 Renew	08.07.2017 22:16:51						

	er Details		_					_
						×		
	ner / Company Name a voća d.o.o.	2						
				New Expiration Date:		ISIC		
	s Line 1: Rakića 123			2017-12-01		<b>**</b>		
	s Line 2:							
Auures	S LINE 2.			Are you sure you want to do Reduce Exp	iration Date?			
City:				* The new expiration date must be before	the current exp.date.		End user amount:	
Beogra	ad						50.00€	
Country	<i>r</i> :		State:			No. No.	Commitment for Grace Period:	
Serbia	1					Yes No		
E-mail:					MSP Band:		MSP List Price:	
							1.67€	
Web Sit	te:				MSP discount:		MSP amount:	
www.p					22.00%		6.51€	
Phone:			Fax:		Subscription ID:		Activation Code:	
	3 456				10011000-10c8-9d6e-0e		9DAC02AB-6115-4EF3-9A89-FC442A71E7AC	*
Contact	t Person:				Last Request:		License Expiration:	
					ModifyQuantity			
					Subscription Status:			
					Active			
Reques								
		08.07.2017 22:18:36						
2 F		08.07.2017 22:16:51						
		06.07.2017 22.10.51						

Successfully Reduce License Expiration Date:         Image: Company Hame:         Image: Company Hame: <th></th> <th></th> <th></th> <th></th> <th>Message</th> <th></th> <th>×</th> <th></th> <th></th>					Message		×		
Personal volca de o.         Personal					Successfully Reduce License Expira	tion Date.			
Print and da do.       Print and da do.       Print and da do.       Implementary construction for excerning rates from a transmittion of a billing period.       Implementary construction for excerning rates from a transmittion of a billing period.       Implementary construction for excerning rates from a transmittion of a billing period.       Implementary construction for excerning rates from a transmittion of a billing period.       Implementary construction for excerning rates from a transmittion of a billing period.       Implementary construction for excerning rates from a transmittion of a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.         Address Line 2:       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.         Address Line 2:       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing rates from a billing period.       Implementary construction for excerning rates from a billing rates from a billing rates from	Custo	mer Details							-
Print and da do.       Print and da do.       Print and da do.       Implementary construction for excerning rates from a transmittion of a billing period.       Implementary construction for excerning rates from a transmittion of a billing period.       Implementary construction for excerning rates from a transmittion of a billing period.       Implementary construction for excerning rates from a transmittion of a billing period.       Implementary construction for excerning rates from a transmittion of a billing period.       Implementary construction for excerning rates from a transmittion of a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.         Address Line 2:       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing period.         Address Line 2:       Implementary construction for excerning rates from a billing period.       Implementary construction for excerning rates from a billing rates from a billing period.       Implementary construction for excerning rates from a billing rates from a billing rates from	Cust	omer / Company Na	ime:				Close		
Maran Rak/a f23	Prer	ada voća d.o.o.				Kaspersky Enupor	nt Security for Business - BasiC		
Address Line 2:	Addr	ress Line 1:				Quantity:			
Image: Image	Mila	na Rakića 123				5			\$
City: Post Code:   Beograd 11000     Country: Sate:     Serbia Sate:     pr@grad con Sate:     pr@grad con MSP Band:     MSP Band: MSP Band:   Modit/Guantity BACtation Code:   Band: Subscription Status:   Active BACtat	Addr	ress Line 2:				SKU:			
Beograd       11000       50 00E       Commitment for Grace Period:         Serbia       State:       Commitment for Grace Period:       74         Berbia       State:       State:       State:       State:         Programal.com       MSP Band:       MSP Band:       State:						KL4864XIKMG			
Country:       State:       Commitment for Grace Period:         Berbala       0       500       500         Finalit:       500       576         Web Site:       000       576         Web Site:       000       576         Web Site:       0000       576         MSP discount:       MSP amount:       5516         200%       5516       0000000         11 123 450       5516       556         Contact Person:       556       000000000000000000000000000000000000	City:				Post Code:	List Price:		End user amount:	
Serbia       77       500         E-mail:       MSP Band:       MSP List Price:         pr@gmail.com       MSP Band:       MSP Band:         Work Diste:       500       1.670         www.purs       BSP discont:       MSP Banout:         Phone:       Fax:       011 123 450       0.516         Contact Person:       License Expiration:       800/0248 6154EF3-9A89+F0442A71E7AC       1         Reduce       2017/08-10 02.00.00       Subscription ID:       Activation Code:         None:       Reduce       2017/08-01 02.00.00       Subscription Status:         Active       Active       2017/08-01 02.00.00       Subscription Status:         Active       08.00/2017 222226       Active       2         1       Reduce:       08.00/2017 2222261       Active         2       Reduce:       08.00/2017 222263       Active         3       Modin/Quantity       08.07 2017 222263       Active	Beo					10.00€		50.00€	
E-mail:       pr@gmail.com       MSP Band:       MSP Band:       MSP List Price:         Web Site:       MSP Band:       MSP Band:       MSP Band:       MSP Band:         Web Site:       MSP Band:       MSP Band:       MSP Band:       MSP Band:       MSP Band:         Web Site:       MSP Band:       M	Cour	ntry:		State:		Total Active License	es:	Commitment for Grace Period:	
piggmail.com       1.6%         Web_site:       MSP discount:         www.purs       500         Phone:       500         011 123 450       500         Contact Person:       Subscription Di:         Contact Person:       License Expiration:         Reduce       2017.08.01 02.00.00         Subscription Status:       Activation Code:         Subscription Status:       Activation Code:         Reduce       80.07.2017 222.263         1       Reduce       80.07.2017 222.263         2       Rodu Rodor Rodo:       Forefulnessage         1       Reduce       80.07.2017 222.263         2       Rodu Rodor Rodo:       Forefulnessage         1       Reduce       B0.07.2017 222.263         3       ModinfQuantity       08.07.2017 22.263         3       ModinfQuantity       08.07.2017 22.218.36		bia							
Web Site:       MSP discount:       MSP discount:         www.purs       6.516         Phone:       Fax:         011123.450       6.516         Contact Person:       License Expiration:         Contact Person:       License Expiration:         Reduce       2017/08.0102.000         Subscription Status:       Activation Code:         Activation       Contact Person:         Contact Derson:       License Expiration:         Reduce       2017/08.0102.0000         Subscription Status:       Active         Reduce       08072017222226         Reduce       08072017222265         Reduce       0807201722258	E-ma	ail:				MSP Band:		MSP List Price:	
www.purs       22.0%       6.51€         Phone:       Fax:       011/24.56       Activation Code:         Contract Person:       101/100-1028-905e-0sec-39e02575/982       90Ac024A-9115-4ET3-9489-FC442A71E7AC       ▲         Reduce:       2017/08-01 020000       90Ac024A-9115-4ET3-9489-FC442A71E7AC       ▲         Reduce:       0007201722245       Active       Active         1       Reduce:       00072017222226       Active       4         2       Reduce:       00072017222245       Active       4         3       Modin/Quantity       0007201722218.36       1001       The expiration date must be the beginning of a billing period.       4								1.67€	
Phone:       Fax:       Subscription ID:       Activation Code:         011 123 456       1001100-1068-0366-0ec-3902575d982       90A002A8-0115-4EF3-9A89-FC442A71E7AC       4         Contact Person:       License Expiration:       2017-08-01 02:00:00         Subscription Status:       Activation Code:       90A002A8-0115-4EF3-9A89-FC442A71E7AC       4         Reduces       License Expiration:       2017-08-01 02:00:00       2017-08-01 02:00:00         Reduce       Subscription Status:       Activation Code:       2017-08-01 02:00:00         Reduce       08.07 2017 22:22:63       ErrorfMessage       1         Reduce       08.07 2017 22:22:61       1201       The expiration date must be the beginning of a billing period.         3       Modirf/Quantity       08.07 2017 22:18:36       1001       1001100 error	Web	Site:				MSP discount:		MSP amount:	
011 123 456       Intervention       Interventin       Interventin       I	www	v.pv.rs				22.00%		6.51€	
Contact Person:       Last Request:       Last Request:       Last Request:       Reduce       2017-08-01 02 00 00         Reduce       2017-08-01 02 00 00       Subscription Status:       Active         Request List       Command       Time       ErrorCode       ErrorTotlessage         1       Reduce       08 07 2017 22:22.65       Active         2       Reduce       08 007 2017 22:21.51       1201         3       ModifyQuantity       08 07 2017 22:18.36       The expiration date must be the beginning of a billing period.	Phor	1e:		Fax:		Subscription ID:		Activation Code:	
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Command         Time         ErrorCode         ErrorTolessage           1         Reduce         00.072017222265         1           2         Reduce         00.0720172222151         120           3         ModifyQuantity         08.0720172221536         1	Cont	act Person:				Last Request:		License Expiration:	
Active       Colspan="2">Active       Revert List:       Command     Time     ErrorCode     ErrorIMessage       1     Reduce     08.07.2017.222.21.51     120       2     Reduce     08.07.2017.222.15.1     120       3     ModifyQuantity     08.07.2017.222.15.3     120									
Active       Colspan="2">Active       Revert List:       Command     Time     ErrorCode     ErrorIdessage       1     Reduce     08.07.2017.22.22.15.1     120       2     Reduce     08.07.2017.22.21.51     120       3     ModifyQuantity     08.07.2017.22.21.63     Image: Colspan="2">Colspan="2"Colspa="2"Colspan="2"Colspan="2"Colspan="2"Colspan="2"Colspan="						Subscription Status	2'		
Command         Time         ErrorCode         ErrorMessage           1         Reduce         08.07.2017.22:22.56         ErrorIMessage           2         Reduce         08.07.2017.22:21.51         1201           3         ModifyQuantity         08.07.2017.22:19:36         ErrorIMessage									
Command         Time         ErrorCode         ErrorInlessage           1         Reduce         08.07.2017 22:22:63         ErrorInlessage           2         Reduce         08.07.2017 22:21:51         1201           3         ModifyQuantity         08.07.2017 22:18:36         The expiration date must be the beginning of a billing period.									
Command         Time         ErrorCode         ErrorItlessage           1         Reduce         08.07.2017 22:22:65         ErrorItlessage           2         Reduce         08.07.2017 22:21:51         1201           3         Modir/Quantity         08.07.2017 22:18:36         ErrorItlessage	Rom	loct Lict							
1         Reduce         08.07.2017.22:22:65         2           2         Reduce         08.07.2017.22:21:51         1201           3         ModifyQuantity         08.07.2017.22:18:36         The expiration date must be the beginning of a billing period.			Time	ErrorCode	ErrorMessage				
2         Reduce         08.07.2017 22:21.51         1201         The expiration date must be the beginning of a billing period.           3         ModifyQuantity         08.07.2017 22:18.36         Expiration date must be the beginning of a billing period.	1	Reduce							
3 Modif/Quantity 08.07.2017 22:18:36				1201	The expiration date must be the beginning	ng of a billing period.			
					HardCancel R Madifr/Mtribute	n Madifr@uantity 123 R	adura D Recreate		

Custo	mer Details				-	Product Details		-	
Custo	omer / Company Na	me:				Select product:			
Prera	ada voća d.o.o.					Kaspersky Endpoint Security for Business - E	Basic	$\sim$	
Addre	ess Line 1:					Quantity:			
Milar	na Rakića 123					5		\$	
Addre	ess Line 2:					SKU:			
						KL4864XIKMG			
City:				Post Code:		List Price:	End user amount:		
Beog	grad			11000		10.00€	50.00€		
Coun	try:		State:			Total Active Licenses:	Commitment for Grace Period:		
Sert	bia		~ ·			77	500		
E-ma	il:					MSP Band:	MSP List Price:		
pv@	gmail.com					500	1.67€		
Web	Site:					MSP discount:	MSP amount:		
www	/.pv.rs					22.00% 6.51€			
Phon	e:		Fax:			Subscription ID:	Activation Code:		
011	123 456					10011000-10c8-9d6e-0ecc-39e02575d982	9DAC02AB-6115-4EF3-9A89-FC442A7	1E7AC 📩	
Conta	act Person:					Last Request:	License Expiration:		
						Reduce	2017-08-01 02:00:00		
						Subscription Status:			
						Active			
Requ	est List:								
	Command	Time	ErrorCode	ErrorMessage					
1	Reduce	08.07.2017 22:22:26							
2	Reduce	08.07.2017 22:21:51	1201	The expiration date must be the	beginning of a b	illing period.			
3	ModifyQuantity	08.07.2017 22:18:36							

#### 2.2.8 Export MSP Subscription List to Excel

You can export **MSP Subscription List** data to Microsoft Excel. After finishing with search, click on the button **Export** and choose to open or save file in Excel format.

Subscription	=							Test Custome	r 1 05
O New MSP Subscription	MSP Subscription	List							
O MSP Subscription List	Product	List			License Expiration:				
🖪 Reports 🗸 👻	-			¥	LICENSE EXploration				
MSP Report	Subscription ID:				SKU:				
MSP Summary Report									
-	Activation Code:				Company Name:				_
■ Register <	Q Search X Clear	🛓 Export		Отварање download Одабрали сте да отворите:	.csv ×				_
	Filtered list:			🔄 download.csv					_
	MSP	Company Name	City			antity	Subscription ID	Activation Code	
	1 Bluth Company	Tunel d.o.o.	Sarajevo	што је: Microsoft Office Excel Comma Sepa	arated values File	-	1a00c301-10c8-9d5e-0ecc-39de0e709b02	D7942163-27A6-4C58-9346-85FE2B77F269	
	2 Bluth Company 3 Bluth Company	UKC Mostar	Mostar	од: https://kss-naskom.com		-	2000c301-10c8-9d5e-0ecc-39de0e72586f 2600c301-10c8-9d5e-0ecc-39de0e753f77	FA946461-8D1F-4F0F-95E1-AFAF884A46BB A34806F0-E32A-4645-AA72-067CD81F06A4	_
	3 Bluth Company 4 Bluth Company	Osnovni sud Bugojno Bingo promet d.o.o.	Doboj Zagreb	Како да Firefox обради ову датотеку?		-	2c00c301-10c8-9d6e-0ecc-39de0e779a90	E6E772F9-2727-471D-A2C3-77F2B9B3EE9E	
	5 Bluth Company	Poliklinika Srce	Zagreo	Отвори помоћу Microsoft Office Excel	(	-	3200c301-10c8-9d6e-0ecc-39de0e7afe9e	DD0A699D-778A-4949-B87B-25FC3AA04BF7	
	6 Bluth Company	Prerada voća d.o.o.	Beograd	<u>О</u> твори помопу Microsoft Office Excel	(подразумевано) 👻	-	3200c301-10c8-9d5e-0ecc-39de0e83427a	FE0D0CC5-6D16-4671-95CE-28BC6A1F2185	
	7 Bluth Company	Big Big d.o.o.	Novi Sad	<u>С</u> ними датотеку		-	3e00c301-10c8-9d6e-0ecc-39de0e85427a 3e00c301-10c8-9d6e-0ecc-39de0e85a76c	82929E0E-E394-46C5-82B9-E884586F3BD5	,
	8 Bluth Company	test company	Test city	Користи овај избор за све датотеке ово		-	0200f901-10c8-9d6e-0ecc-39de5563eb97	1F3CBAD8-4C45-4E95-9CBD-101E9F91F3CE	
	9 Bluth Company	Big Kahuna Burger	Davos	Користи овај изоор за све датотеке ово	or runa.	-	0200ee02-10c8-9d5e-0ecc-39df2fb0c262	50F2058E-AA44-4DD2-954F-5638A735180E	-
	10 Bluth Company	Compuglobalhypermeganet	Geneve				0200ef02-10c8-9d6e-0ecc-39df2ffaaec0	6BDDB935-245E-4595-AD0C-BFCF3C516A76	6
	11 Bluth Company	Prerada voća d.o.o.	Beograd		У реду Откажи			9DAC02AB-6115-4EF3-9A89-FC442A71E7AC	
					У реду Откажи				
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	14 4 Page 1 of 1	P PI 50 V Q Displayi	1g 1 to 11 of 11 items.						
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1	MSP 🔹	Company Name	City 🔹	Country		Product					SKU	<ul> <li>Quantity</li> </ul>	<ul> <li>Subscription I</li> </ul>	<ul> <li>Activati</li> </ul>	ion ( 🝷	Status 💌	License Ex 🔻	User	*	
2	Bluth Company	Tunel d.o.o.	Sarajevo	Bosnia and He	rzegovina	Kaspersky E	ndpoint S	ecurity fo	or Business -	Basic	KL4864XIEM	G	5 1a00c301-10c	8- D79421	63-27	Active	unlimited	Blake Cla	ırk	
3	Bluth Company	UKC Mostar	Mostar	Bosnia and He	rzegovina	Kaspersky E	ndpoint S	ecurity fo	or Business -	Basic	KL4864XIKM	G	14 2000c301-10c	8- FA9464	61-8D	Active	unlimited	Blake Cla	irk	
4	Bluth Company	Osnovni sud Bugojno	Doboj	Bosnia and He	rzegovina	Kaspersky S	ecurity for	r Virtualiz	ation, Core		KL4551XIKM	G	10 2600c301-10c	8- A34806	FO-E3	Active	unlimited	Blake Cla	irk	
5	Bluth Company	Bingo promet d.o.o.	Zagreb	Croatia		Kaspersky S	ecurity for	r Virtualiz	ation, Serve	r	KL4251XIEM	G	6 2c00c301-10c	8- E6E772	F9-27	2 Active	unlimited	Blake Cla	irk	
6	Bluth Company	Poliklinika Srce	Zadar	Croatia		Kaspersky E	ndpoint S	ecurity fo	or Business -	Basic	KL4864XIKM	G	10 3200c301-10c	8- DD0A69	99D-7	7 Active	unlimited	Blake Cla	irk	
	Bluth Company	Prerada voća d.o.o.	Beograd	Serbia							KL4864XIKM		12 3800c301-10c	8- FEODOC	C5-60	Active	unlimited	John Clar	'ke	
8	Bluth Company	Big Big d.o.o.	Novi Sad	Serbia		Kaspersky S	ecurity for	r Virtualiz	ation, Deskt	ор	KL4151XIEM	G	8 3e00c301-10c	8- 82929E	OE-E3	Active	1.11.2017	John Clar	'ke	
	Bluth Company	test company	Test city	Croatia							KL4864XIKM	G	12 0200f901-10c	B-1F3CBA	D8-40	Active	unlimited	John Clar	ke	
	Bluth Company	Big Kahuna Burger	Davos	Switzerland							KL4864XIKM		14 0200ee02-10c	8- 50F205	8E-AA	Active	unlimited	Super Ad	ministrator	
	Bluth Company	Compuglobalhypermeganet	Geneve	Switzerland							KL4864XIKM		10 0200ef02-10c	B- 6BDDB	935-24	4 Active	unlimited		ministrator	
	Bluth Company	Prerada voća d.o.o.	Beograd	Serbia							KL4864XIKM		5 10011000-100	8- 9DAC02	AB-6	1 Active		Test Cust		
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# 3. Reports

## 3.1 MSP Report

This report is useful when you want to display for a selected month, MSP summary order by products. Click on **MSP Report** on the left menu and select the month for which you want to report. You can also choose to filter search by product.

MSP     Product     Band     Active Subscription     Subscription     Subscription     Subscription     EUR, excl. so       1     Bluth Company     Kaspersky Endpoint Security for Business - Basic     500     67     167     22.00     87.27							PREDOL	
AMSP Report ► MSP Report ► MSP Report ► Splath Company ► To To T								
Per Month:       2017-07         MSP Pequoti Age Pequoti Age Per Month:       2017-07         rgister       Product         Image: Per Month:       Image: Per Month:         Image: Per Month:       Pe							MSP:	ription List
MSP Report       2017-07       Image: Summary Report         yster       Product:       Image: Summary Report         gster       Image: Summary Report       Image: Summary Report         Image: Summary Report       Image: Summary Report       Image: Summary Report         Image: Summary Report       Image: Summary Report       Image: Summary Report         Image: Summary Report       Image: Summary Report       Image: Summary Report         Image: Summary Report       Summary Report       Subscription, EUR, excl.         Image: Summary Report       Subscription, EUR, excl.       Subscription, EUR, excl.         Image: Summary Report       Subscription, EUR, excl.       Subscription, EUR, excl.         Image: Summary Report       Subscription, Summary Report       Subscription, EUR, excl.         Image: Summary Report       Subscription, Summary Report       Subscription, EUR, excl.         Image: Summary Report       Subscription, Summary Report       Subscription, Summary Report         Image: Summary Report       Subscription, Summary Report       Subscription, Summary Report         Image: Summary Report       Subscription, Summary Report       Subscription, Summary Report         Image: Summary Report       Summary Report       Summary Report         Image: Summary Report       Summary Report       Summary Rep					~		Bluth Company	~
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Clear         Product         Image: Subscription (SUR, SUR, SUR, SUR, SUR, SUR, SUR, SUR,					<b>m</b>		2017-07	
Image: Construction         X Clear         Print         ▲ Export           List of active product in range         MSP         Product         Band         Cumulative number of Active Subscription, EUR, excl. taxes.         Discount %         License Fee per each Active Subscription, EUR, excl. taxes.         Discount %         License Fee per each Active Subscription, EUR, excl. taxes.           1         Buth Company         Kaspersky Endpoint Security for Business - Basic         600         67         167         22.00         87.27							Product:	nmary Report
List of active product in range         Product         Band         Cumulative number of Active Subscription         License Fee per each Active Subscription, EUR, excl. tax         Discourt %         License Fee EUR, excl. tax           1         Buth Company         Kaspersky Endpoint Security for Business - Basic         600         67         1.67         22.00         87.27					~		-	۲.
List of active product in range         Product         Band         Cumulative number of Active Subscription         License Fee per each Active Subscription, EUR, excl. tax         Discourt %         License Fee EUR, excl. tax           1         Buth Company         Kaspersky Endpoint Security for Business - Basic         600         67         1.67         22.00         87.27							Q Search X Clear Prin	
MSP         Product         Band         Cumulative number of Active subscription         License Fee per each Active subscription         Discount %         License Fee EUR, exct, subscription           1         Buft Company         Kaspersky Endpoint Security for Business - Basic         500         67         1.67         22.00         87.27								
MSP         Product         Band         Columbitive number of Active Subscription, EUR, excl. at taxes.         Discourt %         Discourt %           1         Buth Company         Kaspersky Endpoint Security for Business - Basic         600         67         1.67         22.00         87.27							ist of active product in range	L L L L L L L L L L L L L L L L L L L
	e Fee for MSP, cl. taxes	Discount %	Subscription, EUR, excl.		Band	Product	MSP	
		22.00	1.67	67	500	Kaspersky Endpoint Security for Business - Basic	1 Bluth Company	
2         Bluth Company         Kaspersky Security for Virtualization, Desktop         300         8         2.18         22.00         13.60		22.00	2.18	8	300	Kaspersky Security for Virtualization, Desktop	2 Bluth Company	
3         Bluth Company         Kaspersky Security for Virtualization, Server         400         6         4.04         22.00         18.91		22.00	4.04	6	400	Kaspersky Security for Virtualization, Server	3 Bluth Company	
4 Bluth Company Kaspersky Security for Virtualization, Core 500 10 10.88 22.00 84.86		22.00	10.88	10	500	Kaspersky Security for Virtualization, Core	4 Bluth Company	
4 Bluth Company Kaspersky Security for Virtualization, Core 500 10 10.88 22.00 84.86		22.00	10.88	10	500	Kaspersky Security for Virtualization, Core	4 Bluth Company	

If you want to print the report, click on the button **Print** and you will open the following dialogue:

MSP Subscription	=						Test Customer 1	o;
New MSP Subscription	MSP	Report						
MSP Subscription List	MS	iP:						
Reports Y	BI	luth Company		~				
	Fo	r Month:						
MSP Report	20	17-07		8				
	Pro	oduct:		Отварање MSP Report.doc 🛛 🗙				
™ Register <		Q Search X Clear Print	<b>≛</b> Export	Одабрали сте да отворите: MSP Report.doc што je: Microsoft Office Word 97 - 2003 Document				
		MSP	Product	од: https://kss-naskom.com Како да Firefox обради ову датотеку?	License Fee per each Active Subscription, EUR, excl. taxes.	Discount %	Licensce Fee for MSP, EUR, excl. taxes	
	1	Bluth Company	Kaspersky Endpoint Sec	Отвори помоћу Microsoft Office Word (подразумеван	1.67	22.00	87.27	
	2	Bluth Company	Kaspersky Security for Vi	О Сними датотеку	2.18	22.00	13.60	_
	3	Bluth Company	Kaspersky Security for V		4.04	22.00	18.91	
	4	Bluth Company	50     O     Displaying 1 to	С фористи овај избор за све датотеке овог типа. У реду Откажи в of 4 items.	10.88	22.00	84.86	

Click the button OK and you will open a report in Microsoft Word.

#	MSP	Product	MSP Band	MSP List price	MSP Active License	License Fee for End User, EUR, excl. taxes	Discount %	Licensce Fe for MSF EUR, exc taxe
1	Bluth Company	Kaspersky Endpoint Security for Business - Basic	500	1.67	67	111.89	22.00 %	87.2
2	Bluth Company	Kaspersky Security for Virtualization, Desktop	300	2.18	8	17.44	22.00 %	13.6
3	Bluth Company	Kaspersky Security for Virtualization, Server	400	4.04	6	24.24	22.00 %	18.9
4	Bluth Company	Kaspersky Security for Virtualization, Core	500	10.88	10	108.80	22.00 %	84.8
	TOTAL				91	262.37		204.6

# 3.2 MSP Summary Report

In the **MSP Summary report**, you have the ability to display number of active subscription per MSP customer, for a selected period. You can use some of the criteria to display the appropriate report (Product, SKU, Customer, date From-To).

orts ~		P: luth Company		Customer:			
rts		onth From:		Month To:			
		17-07		2017-07			
SP Summary Report		oduct:		sku:			
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		Q Search 🗙 Clear 🔒 F	Print 🛓 Export				
		R Search X Clear 🖨 F	Print Export				
	List	t of active product in range					
		MSP	Customer	Product	SKU	Cumulative number of Active Subscription	
	1	Bluth Company	Tunel d.o.o.	Kaspersky Endpoint Security for Business - Basic	KL4864XIEMG	5	
	2	Bluth Company	Big Kahuna Burger	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	14	
	3	Bluth Company	Prerada voća d.o.o.	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	12	
	4	Bluth Company	Compuglobalhypermeganet	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	10	
	5	Bluth Company	test company	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	12	
	6	Bluth Company	UKC Mostar	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	14	
	7	Bluth Company	Osnovni sud Bugojno	Kaspersky Security for Virtualization, Core	KL4551XIKMG	10	
	8	Bluth Company	Bingo promet d.o.o.	Kaspersky Security for Virtualization, Server	KL4251XIEMG	6	
	9	Bluth Company	Big Big d.o.o.	KSV Desktop	KL4151XIEMG	8	

			MSP Summary Report		
			from 2017-07 to 2017-07		
ŧ	MSP	Customer	Product	SKU	Number of Active Subscription
1	Bluth Company	Tunel d.o.o.	Kaspersky Endpoint Security for Business - Basic	KL4864XIEMG	5
2	Bluth Company	Big Kahuna Burger	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	14
;	Bluth Company	Prerada voća d.o.o.	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	12
F	Bluth Company	Compuglobalhypermeganet	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	10
	Bluth Company	test company	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	12
	Bluth Company	UKC Mostar	Kaspersky Endpoint Security for Business - Basic	KL4864XIKMG	14
	Bluth Company	Osnovni sud Bugojno	Kaspersky Security for Virtualization, Core	KL4551XIKMG	10
	Bluth Company	Bingo promet d.o.o.	Kaspersky Security for Virtualization, Server	KL4251XIEMG	6
1	Bluth Company	Big Big d.o.o.	KSV Desktop	KL4151XIEMG	8
	TOTAL				91

# 3.3 Export Reports to Excel

All **Reports** can be exported to Microsoft Excel. After finishing with search, click on the button **Export** and choose to open or save file in Excel format.

	≡						-	Test Customer 1
O New MSP Subscription	MSP Summary Report							
O MSP Subscription List	MSP:			Gustamari				
Reports 🗸	Bluth Company		~	Customer:				
O MSP Report	Month From: 2017-07		<b>m</b>	Month To: 2017-07				<b>m</b>
O MSP Summary Report	Product:		Отварање download					
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	Q Search 🗙 Clear 🔒 Print	LEXPORT	🗟 download.csv					
	List of active product in range MSP	Customer	што је: Microsoft Office Excel Comma Sepa од: https://kss-naskom.com	arated Values File	Cum	nulative number of A	active Subscription	
	1 Bluth Company	Tunel d.o.o.	Како да Firefox обради ову датотеку?		IXIEMG 5			
	2 Bluth Company 3 Bluth Company	Big Kahuna Burger Prerada voća d.o.o.	Отвори помоћу Microsoft Office Excel	(подразумевано) 💙	IXIKMG 14 IXIKMG 12			
	4 Bluth Company	Compuglobalhyperme	О <u>С</u> ними датотеку		IXIKMG 10			
	5 Bluth Company 6 Bluth Company	test company UKC Mostar	Користи овај избор за све датотеке ово	ог типа.	IXIKMG 12 IXIKMG 14			
	7 Bluth Company	Osnovni sud Bugojno			IXIKMG 10			
	8 Bluth Company 9 Bluth Company	Bingo promet d.o.o. Big Big d.o.o.		У реду Откажи	IXIEMG 6 IXIEMG 8			
	[4] 4] Page 1 of 1   ▶  4] 50 5	Displaying 1 to 9						
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A	В	Kaspersky	C y Endpoint Security for Business y Endpoint Security for Business	- Basic KL48		Cumulative r	number of	F G
A 1 MSP 2 Bluth Company	Customer Tunel d.o.o.	Kaspersk Kaspersk	y Endpoint Security for Business	- Basic KL48 - Basic KL48	▼ 64XIEMG	Cumulative r	number of ription 💌 5	F G
A MSP Bluth Company Bluth Company Bluth Company S Bluth Company	Customer Tunel d.o.o. Big Kahuna Burger Prerada voä‡a d.o.o. Compuglobalhypermegane	Kaspersk Kaspersk Kaspersk t Kaspersk	y Endpoint Security for Business y Endpoint Security for Business y Endpoint Security for Business y Endpoint Security for Business	- Basic KL48 - Basic KL48 - Basic KL48 - Basic KL48	C64XIEMG C64XIKMG C64XIKMG C64XIKMG	Cumulative r	number of ription 5 14 12 10	F G
A MSP Bluth Company Bluth Company Bluth Company Bluth Company Bluth Company Bluth Company	B       ✓ Customer       Tunel d.o.o.       Big Kahuna Burger       Prerada voä‡a d.o.o.       Compuglobalhypermegane       test company	Kaspersk Kaspersk Kaspersk Kaspersk Kaspersk	y Endpoint Security for Business y Endpoint Security for Business y Endpoint Security for Business y Endpoint Security for Business y Endpoint Security for Business	- Basic KL48 - Basic KL48 - Basic KL48 - Basic KL48 - Basic KL48 - Basic KL48	• 64XIEMG 64XIKMG 664XIKMG 664XIKMG 664XIKMG	Cumulative r	number of ription • 5 14 12 10 12	F G
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A MSP Bluth Company Bluth Company Bluth Company Bluth Company Bluth Company Bluth Company	B       ✓ Customer       Tunel d.o.o.       Big Kahuna Burger       Prerada voä‡a d.o.o.       Compuglobalhypermegane       test company	Kasperski Kasperski Kasperski Kasperski Kasperski Kasperski Kasperski	y Endpoint Security for Business y Endpoint Security for Business y Endpoint Security for Business y Endpoint Security for Business y Endpoint Security for Business	- Basic KL48 - Basic KL48	• 64XIEMG 64XIKMG 664XIKMG 664XIKMG 664XIKMG	Cumulative r	number of ription • 5 14 12 10 12	F G
A MSP 2 Bluth Company 3 Bluth Company 4 Bluth Company 5 Bluth Company 6 Bluth Company 7 Bluth Company 8 Bluth Company 9 Bluth Company 10 Bluth Company	Customer     Tunel d.o.o.     Big Kahuna Burger     Prerada voä‡a d.o.o.     Compuglobalhypermegane     test company     UKC Mostar     Osnovni sud Bugojno	Kasperski Kasperski Kasperski Kasperski Kasperski Kasperski Kasperski	y Endpoint Security for Business y Security for Virtualization, Core y Security for Virtualization, Serv	- Basic KL48 - Basic KL45 - Basic KL45	64XIEMG 664XIKMG 664XIKMG 664XIKMG 664XIKMG 664XIKMG 51XIKMG	Cumulative r	number of ription 5 14 12 10 12 14 14 10	F G
A MSP 2 Bluth Company 3 Bluth Company 4 Bluth Company 5 Bluth Company 6 Bluth Company 7 Bluth Company 9 Bluth Company 9 Bluth Company 10 Bluth Company	Customer      Tunel d.o.o.      Big Kahuna Burger      Prerada voća d.o.o.      Compuglobalhypermegane      test company      UKC Mostar      Osnovni sud Bugojno      Bingo promet d.o.o.	Kasperski Kasperski Kasperski Kasperski Kasperski Kasperski Kasperski Kasperski	y Endpoint Security for Business y Security for Virtualization, Core y Security for Virtualization, Serv	- Basic KL48 - Basic KL45 - Basic KL45	e64XIEMG 664XIKMG 664XIKMG 664XIKMG 664XIKMG 664XIKMG 651XIKMG 51XIEMG	Cumulative r	number of ription v 5 14 12 10 12 14 14 10 6	F G
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